



Caring for Australians, from the ground up.



OUR STORY >

The Royal Flying Doctor Service of Australia (RFDS) has been saving lives in rural and remote Australia for more than 95 years.

Using the latest in aviation, medical and communications technology, the RFDS delivers emergency aeromedical and comprehensive community healthcare services to people who live, work and travel throughout Australia, every day (and night) of the year.

Established in 1928, the RFDS has grown to become the world's largest and most comprehensive aeromedical organisation.

Nationally, our vital services are delivered by a dedicated workforce of 1,652 staff, a fleet of 87 aircraft located at 23 aeromedical bases, 292 road vehicles and five remote community health facilities.

Today the RFDS delivers more than 340,000 episodes of care across Australia every year – equivalent to assisting someone every two minutes.

Services are delivered on a day-to-day basis by six RFDS operating sections – Central Operations (serving South Australia and the Northern Territory), Queensland Section, South Eastern Section, Tasmania Section, Victoria Section and Western Operations.

RFDS SA/NT began in 1939 and delivers 24/7 emergency aeromedical and comprehensive community healthcare services throughout South Australia and the Northern Territory.

We operate four aeromedical bases in Adelaide, Port Augusta, Alice Springs and Darwin, four remote community healthcare facilities in Andamooka, Marla, Marree and Innamincka, and a Virtual Emergency Centre in William Creek in outback South Australia, as well as Patient Transfer Facilities in Mount Gambier, Renmark and Tennant Creek.

The RFDS is a for-purpose organisation. While supported by Australian, State and Territory governments, the RFDS relies on bequests, fundraising and donations to bridge the gap in operational funding and to finance its capital-raising program for the replacement of aircraft, medical equipment and other major capital initiatives.

RFDS SA/NT is hereinafter referred to as the RFDS.

Our Purpose >

We exist to support healthier and happier Australians, no matter where they live, work or play.

Our Promise >

The furthest corner.
The finest care.

Acknowledgement of Country >

The RFDS acknowledges the Traditional Owners of Country throughout Australia and recognises their continuing connection to land, waters and community. We pay our respects to them and their cultures; and to Elders past, present and emerging.

Our Patrons >

Her Excellency the Honourable Frances Adamson AC, Governor of South Australia

His Honour Professor the Honourable Hugh Heggie AO PSM, Administrator of the Northern Territory

Launched **Oral Health Services** in North East Arnhem Land

Attained **European Aero-Medical Institute (EURAMI)** accreditation

Commenced new **10-year partnership** with SA Government for inter-hospital transfers

Commenced trials of **portable stroke scanner**

Awarded **Australia's Most Reputable Charity** for the 13th time (*Reprtrak*)



Awarded **Exemplar Practice** by the Australian Commission on Safety and Quality in Health Care

\$14.9 million generated from fundraising and bequests

Constructed **Patient Transfer Facility** in Tennant Creek

Launched **RFDS Bushlink** – a dedicated patient bookings platform

Commenced **road patient transport** in Alice Springs

RFDS PC-12 during an aeromedical retrieval at dusk | Far North SA

CHAIR’S REPORT >

This year, we deepened our commitment to supporting healthier and happier Australians by expanding our service delivery and enhancing care through strong partnerships with patients, communities and health partners.

With support from our government, corporate and community partners, we have invested in purpose-built infrastructure, equipment and systems to deliver emergency and essential health services in ways and areas it has never been done before.

Our new Patient Transfer Facility in Tennant Creek, the first of its kind in the Northern Territory, is set to commence operations soon. The facility will support both patients and crews with an undercover hangar, a climate-controlled patient area, and an integrated ambulance station leased to NT Health and operated by St John Ambulance NT.

With nearly 600 RFDS landings in the past year, Tennant Creek is our busiest landing location in the Northern Territory outside of our Alice Springs Base. The multi-million-dollar development is another example of our commitment to enhancing services and purpose-driven collaboration with local health partners to ensure high-quality care for Territorians.

In partnership with the Australian Stroke Alliance, EMVision and service delivery partners, we are continuing trials of a groundbreaking portable stroke scanner, as the device advances towards commercial production.

If realised, the device will revolutionise remote emergency response – enabling faster triage, transfer, and pre-hospital or in-field treatment decisions, ultimately improving survival and recovery outcomes for stroke patients.

Meanwhile, in Port Augusta, the ‘lid is off’ and the roof is on at our state-of-the-art integrated primary health and education centre. Construction is well underway, and the centre is beginning to make its mark on the town’s horizon.

From 2026, it will house a multi-disciplinary health clinic delivering more than 25,000 patient consultations every year, while serving as a rural and remote health education hub.

Further north and west, in partnership with the Outback Communities Authority (OCA), we have launched

an initiative to bring high-speed public Wi-Fi to outback towns by installing world-class satellite and cyber security technology.

The first towns under the pilot project, Fowlers Bay, William Creek and Marree, represent a cross-section of remote communities. This connectivity is transforming access to care via telehealth, eliminating the need for residents to travel hours for health consultations.

Operating off this high-speed Wi-Fi solution, our William Creek Virtual Emergency Centre has completed a successful first year of service.

Designed to support the outback tourist town’s 26,000 annual visitors, pastoral workers, and surrounding communities, the centre enables immediate telehealth access to on-call RFDS doctors and emergency medical supplies. Already, two lives have been saved and five aeromedical retrievals have been avoided – keeping families together, minimising unnecessary hospitalisations, and freeing up capacity for RFDS crews to attend to other critical cases.

Alongside our work in the skies and ‘in the cloud’, we hit the road in 2025 with a new all-terrain ambulance, custom-built to provide faster, more efficient care in hard-to-reach areas. The vehicle has been stationed in the outback town of Andamooka, one of four permanent RFDS community health clinics in South Australia that continue to be a lifeline to local communities, surrounding pastoral stations and travellers.

These innovations, driven by our dedicated workforce, enable us to overcome geographical barriers and deliver faster medical triage, timely treatment and enhanced care to some of the country’s most remote areas.

We are working stronger than ever alongside governments, service delivery partners, corporate sponsors, individual donors, and community supporters who make our work possible.

Once again, we were humbled to be recognised as Australia’s Most Reputable Charity in the annual *Charity Reptrak* survey for the 13th time and as the Most Trusted Not-for-Profit Organisation in the *2024 Reader’s Digest Trusted Brands* survey.

In 2025, we proudly hosted our inaugural National Partners Event at the RFDS Adelaide Base, showcasing the depth of our work to the corporate sponsors that provide critical funding and a shared passion for rural and remote health care.

This year also marked a major milestone, with long-serving corporate partner Beach Energy extending its sponsorship – beyond 21 years – to support the ongoing upgrade of our aircraft and life-saving equipment.

Our annual ‘Wings for Life’ Gala Ball drew a sell-out crowd of more than 1,000 guests and generated net proceeds of \$240,000. Meanwhile, our ‘Double Up for the Doc’ Giving Day returned for its second year, raising an incredible \$500,000 in under 12 hours with the support of our generous matching partners Elders Limited, S. Kidman & Co and MGA Whittles Group of Companies.

These activities, among many others led by our Philanthropy Team and supported by our donor community, contributed to a total of \$14.9 million raised in 2024/25.

This funding is vital to delivering on our ambitious strategic vision, as we expand rural and remote services, modernise our fleet of emergency aircraft and vehicles, and invest in public value projects that enhance patient care and advance the health system.

I extend my sincere thanks to my fellow Board Members for their purpose-driven leadership; to our Chief Executive Tony Vaughan ASM and the Executive Leadership Team; and to all RFDS staff and volunteers who bring our values to life every day.

I also acknowledge outgoing Board Member Claire Clutterham MP for her service, and commend Her Honour the Honourable Vicki O’Halloran AO CVO for her first year as Deputy Chair, recognising her strong leadership in the Northern Territory.

We are deeply grateful to all those who support the Flying Doctor. Your continued generosity ensures we can deliver the finest care to the furthest corner.



Peter de Cure
Peter de Cure AM
Chair



RFDS PC-12 on a remote airstrip during a fly-in clinic | Far North SA

TREASURER'S REPORT >

In another year focused on patient-centred progress and the delivery of high-quality care, the RFDS has underwritten a \$10.6 million deficit in health programs (including depreciation), while achieving an overall surplus of \$6.7 million after fundraising and investment returns, ensuring future financial and operational sustainability.

In 2024/25, through operational funding from the Australian, South Australian and Northern Territory Governments, Local Health Networks and Primary Health Networks, as well as fundraising support, the RFDS facilitated more than 43,000 episodes of care to South Australia and Territorians, including:

- › 10,954 aeromedical evacuations;
- › 6,747 face-to-face primary health consultations;
- › 5,590 digital health consultations;
- › 862 face-to-face mental health consultations;
- › 1,857 face-to-face oral health consultations; and
- › 1,743 patients transported by road ambulance.

Central to our ability to quickly respond to the needs of rural and remote communities is the management of capital assets that support healthcare delivery, including our aeromedical fleet, aviation bases, patient transfer facilities, remote clinics, road transport, medical equipment, and safety technologies.

With support from grants, service delivery contracts, fundraising, and investment income, the RFDS invested \$35.1 million in capital projects in 2024/25, marking a cumulative \$73.1 million in the second year of a decade-long \$220 million capital program.

Our \$1.8 million Virtual Emergency Centre in William Creek, Far North South Australia, has successfully completed its first year, providing immediate telehealth access to on-call RFDS doctors, and emergency supplies to the town's thousands of annual visitors, pastoral workers, and nearby communities.

While the value of saving lives is immeasurable, the centre has already saved two lives and avoided five aeromedical evacuations, resulting in significant retrieval cost savings. Over 10 years, the clinic is forecast to deliver \$64.3 million in community benefit. This represents a benefit-cost ratio of 33.64.

In 2024/25, \$2.7 million was directed into the completion of our integrated Patient Transfer Facility and Ambulance Station in Tennant Creek, which will soon commence operations as the first of its kind in the Northern Territory.

The facility will be used daily to support high-quality care during patient transfers in collaboration with our local health partners, NT Health and St John Ambulance NT. As we advance digital health solutions to complement our face-to-face patient care, we committed significant resourcing, time and effort in the development of RFDS Bushlink, an online patient booking platform for our fly-in clinics, and in our partnership with the Australian Stroke Alliance to create a pioneering portable brain scanner for remote stroke diagnosis and treatment.

Both projects aim to bridge the health equity gap between urban and rural areas, making modern health care more accessible to people in outback locations.

Over the past year, we invested more than \$6.9 million towards the construction of our state-of-the-art integrated primary health and education centre in Port Augusta.

When complete in 2026, this \$21 million facility will set the standard for rural and remote health care and education nationwide. During construction, the project has supported the equivalent of 222 full-time jobs and is projected to deliver an annual socio-economic benefit of \$83.5 million.

As ongoing training and upskilling of our workforce remains a key priority, we invested more than \$800,000 towards programs across our clinical, technical and corporate teams.

In 2024/25, health service delivery resulted in an operational deficit of \$1.4 million before depreciation and surplus-generating activities.

Despite this, our balance sheet remains strong, with net assets totalling \$204.4 million, while \$51.2 million was retained in cash and investments.

These reserves will contribute to our \$98.5 million in capital works and asset replacement over the next 12 months. This includes ongoing investment in the Port Augusta integrated primary health and education centre and the acquisition of five medically-equipped Pilatus PC-12 PRO aircraft, marking a crucial renewal of our fleet. The first of these aircraft is scheduled to arrive from Switzerland in early 2026.

Investment returns continue to offset the operational deficit of health service delivery, depreciation and capital upgrades, contributing \$4.5 million (12.2 per cent return) in dividends and investment capital growth.

While government funding is crucial, the RFDS relies heavily on community and corporate contributions to bridge the operational gap and fund care-enhancing capital projects. Led by our Philanthropy Team, we raised \$14.9 million during the year, at a five-year average cost of just 16 cents per dollar raised.

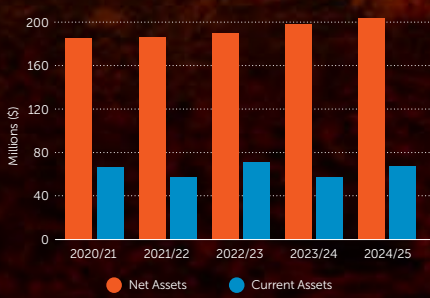
With the continued support of State, Territory and Australian governments, partners and the community, the RFDS will keep innovating to deliver lasting healthcare solutions.



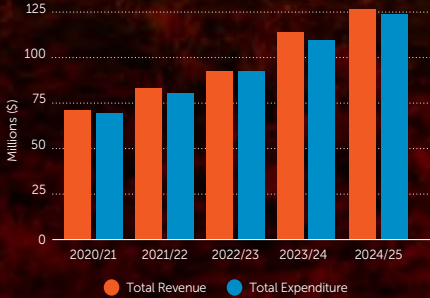
Peter Read

Peter Read
Treasurer

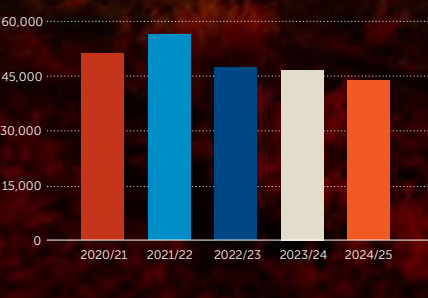
Total assets >



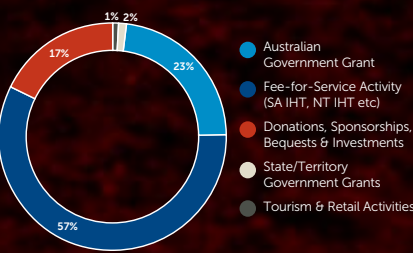
Income & expenditure >



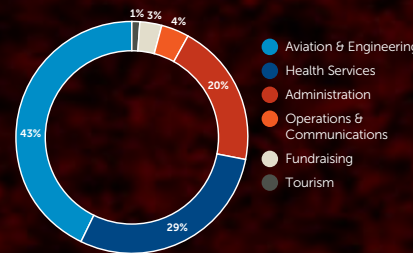
Patient contacts >



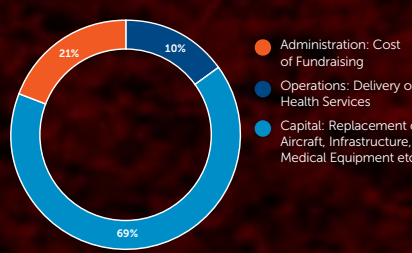
Source of funds >



Application of funds >



Where fundraising is applied >



A remote airstrip is lit for a night aeromedical retrieval | Outback NT

OUR BOARD & MANAGEMENT >



Peter de Cure AM
(BEC Adel FAICD FCA)

Chair

Commenced on Board – June 2018

- › Attended 10/10 meetings
- › Chair, Board Executive Committee
- › Member, Board Aviation Safety Committee
- › Member, Board Finance Committee
- › Member, RFDS Federation Board

An experienced non-executive Director and Board Chair with strong technical skills in governance, finance, accounting, taxation, mergers, acquisitions, and practical business knowledge across many industries.

Chair, Accord Property Holdings; Chair, Tax Practitioner's Board CoA; Chair, SAFECOM; Chair, Wirra Wirra Vineyards (RG&RT Trott Pty Ltd); Director & Life Member, Variety the Children's Charity; Advisory Chair, Tim Adams Wines; Fellow, Australian Institute of Company Directors; Fellow, Institute of Chartered Accountants Australia & New Zealand.



Peter Read
(B App Sci (Ag), JP)

Commenced on Board – June 2020

- › Attended 9/10 meetings
- › Treasurer
- › Chair, Board Finance Committee
- › Member, Board Executive Committee

Held various managerial positions with National Australia Bank (NAB). Promoted corporate volunteering throughout NAB career, supporting various RFDS events, Bedford Industries and bushfire recovery programs.

Director, Nut Producers Australia Pty Ltd; Director, Riverland Almonds Pty Ltd; Chair, Century Orchards Ltd; Fellow, Australian Rural Leadership Foundation; Justice of the Peace; Former Board Member, Pembroke School; Past Member, NAB State Leadership Team (SA & NT); Past Member, Eyre Regional Development Board



Hon Vicki O'Halloran AO CVO
(FAICD)

Deputy Chair

Commenced on Board – August 2023

- › Attended 10/10 meetings

Sworn in as the 22nd Administrator of the Northern Territory on 31 October 2017 and remained in office until 30 January 2023; as Administrator, Her Honour represented the Crown in right of the Northern Territory.

Born in Tasmania and moved to Darwin in 1989, where Her Honour has resided for the past 36 years. As Administrator, she valued the importance of supporting and promoting the Territory and Territorians, was patron to 60 organisations, and actively supported the development of emerging Territory leaders. Currently engaged as a consultant providing specialist strategic advice.

National President, The Order of Australia Association; Former Chief Executive Officer, Somerville Community Services; Former National President, National Disability Services; Former Chair, National Disability Services NT; Chair, NT Government Ministerial Advisory Council on Disability Reform; former member of a range of boards and committees locally and nationally.

Appointed Commander of the Royal Victorian Order (CVO) by His Majesty King Charles III in 2022.



Claire Clutterham
(LLM, LLB (Hons), GAICD, BArts)

Retired May 2025

- › Attended 9/9 meetings
- › Chair, Board Aviation Safety Committee
- › Member, Board Executive Committee

Adelaide-based lawyer with significant international and national experience in the legal, commercial, risk management and governance disciplines. Has held senior positions in law firms in Australia, the United Arab Emirates and Hong Kong, and as Deputy General Counsel & Deputy Director of Contracts in the defence industry (in-house legal roles). Elected Member, City of Norwood, Payneham & St Peters Council.



Lynly Kerin
(Adv Dip EN)

Commenced on Board – October 2020

- › Attended 9/10 meetings
- › Member, Board Clinical Governance Committee
- › Chair & Member, Health Consumer Advisory Committee

Experienced pastoral property manager in remote South Australia for 27 years, now recently relocated to Streaky Bay. Currently working in the aged care sector, and previously as an enrolled nurse across rural public hospitals and is a strong advocate for positive health outcomes for rural and remote populations. Previously managed the Kingoonya Medical Centre in a voluntary capacity, directly involved with health teams on the ground and managed the rollout of 70 AEDs and associated training in all remote areas with access to an RFDS Medical Chest.

Former Branch President and State Council Representative, Isolated Children's Parents' Association South Australia; non-executive director and governance training in not-for-profit organisations.



Leanne Liddle
(BSc, LLB, LP (Hons))

Commenced on Board – July 2022

- › Attended 7/10 meetings

Currently Executive Director, Community Resilience and Engagement Command for NT Police and has worked for both SA and NT Governments and the United Nations. Leanne was born and raised in Central Australia working and living in remote and regional locations, including for more than a decade as a Police Officer in South Australia.

2022 NT Australian of the Year; Council Member, Flinders University; Former Director, Aboriginal Justice Unit.



Dr Christine Lesnikowski
(FRACGP BMBS BSc Hons GAICD)

Commenced on Board – July 2018

- › Attended 10/10 meetings
- › Chair, Board Clinical Governance Committee

General Practitioner with a strong interest in clinical governance, medical education and primary health care across rural and remote settings. For more than 30 years, lived, worked and trained in remote Central Australia and the Top End, including Alice Springs, Katherine and Darwin, and worked in Northern Territory public hospitals, private GP clinics and Central Australian remote community health clinics. The latter involved GP visits and medical retrievals via NT Health and the RFDS.

Fellow, Royal Australian College of General Practice; Graduate, Australian Institute of Company Directors; Recipient, 2012 Australian Government General Practice Education and Training Medical Educator of the Year Award; Co-recipient, 2021 Northern Territory General Practice Education, (GP Registrar) Training Post of the Year Award; General Practitioner, Mall Medical Centre, Alice Springs; Former Reviewer, Alice Springs Hospital Inpatient Mental Health Community Visitor's Program; Former Director and Chair, Central Australian Division of Primary Health Care; Former Director, General Practice Primary Health Care NT; Former Director, General Practice Network NT; Past Member, RFDS Health Advisory Committee; Former Director, Central Australian Health Service (CAHS) and Chair CAHS Governance Committee;

Former Clinical Council Member, NT PHN; Former Director, NT General Practice Education; Former Chair, Transition Program Governance Committee.



Professor Paul Worley
(MBBS Adel, DRANZCOG, FRACGP, FACRRM, PhD, MBA Adel, GAICD, FAAHMS)

Commenced on Board – April 2021

- › Attended 9/10 meetings
- › Member, Board Clinical Governance Committee
- › Member, Board Executive Committee
- › Member, Board Finance Committee

Executive Director Clinical Innovation, Riverland Mallee Coorong Local Health Network; Registered Specialist General Practitioner in private practice and credentialed for rural hospital practice; Director, Medical Insurance Group Australia; Former National Rural Health Commissioner; Former Dean of Medicine at Flinders University; Former National Vice-President of ACRRM; Former President, RDA(SA); Former Councillor AMA(SA); Former Board Chair of: GPEx Ltd and Sturt Fleurieu Regional General Practice Training Ltd; Former Non-Executive Director of Training for Health Equity Network (New York), Adelaide Primary Health Network, NT General Practice Education Ltd, Country South SA Medicare Local, Rural Health Education Foundation, Australian College of Rural and Remote Medicine, Children's Research Foundation.



Geoff Roberts

Commenced on Board – August 2022

- › Attended 9/10 meetings
- › Member, Board Aviation Safety Committee

Highly experienced aviation adviser on the global stage having held leadership and risk management roles in both flying and non-flying positions with government, resource sector and private industry. Works closely with the not-for-profit Flight Safety Foundation in an advisory capacity and the development and delivery of aviation industry safety programs. Director, Safety Wise Aviation Pty Ltd; Qualified Incident Cause Analysis Method Investigator & Trainer; Member, International Society of Air Safety Investigators; Former Head of Flight Operations, Cobham (Australia); Former Pilot (fixed and rotary wing), Royal Australian Air Force.

MANAGEMENT > Executive Leadership Team

- › **Tony Vaughan ASM** Chief Executive
- › **Steve Cameron** Executive General Manager Contracts, Performance & Business Development
- › **Jon Durdin** Chief Financial Officer
- › **Mike Galvin** Executive General Manager Aviation
- › **Jacqueline Goodall** Executive Officer
- › **Ryan Klose** Chief Information Officer
- › **Charlie Paterson** Executive General Manager Strategy, Brand & Reputation
- › **Carissa Prescott** Executive General Manager Legal & Risk; General Counsel
- › **Anthony Pryzibilla** Executive General Manager Operations & Logistics
- › **Laura Sarich** Executive General Manager People, Culture & Environment
- › **Dr Mardi Steere** Executive General Manager Medical & Retrieval Services
- › **Natalie Szabo** Executive General Manager Primary Care & Clinical Safety/Quality

OUR ACTIVITY 2024/25 >

Health >

	Northern Territory		South Australia						SA/NT
	Alice Springs	Darwin	Adelaide	Port Augusta	Andamooka Health Service	Marla Health Service	Marree Health Service	Innamincka Health Service	Total
Digital Health Consultations^									
Primary Health Consultations	-	-	-	4,952	32	27	218	5	5,234
Mental Health Consultations	-	-	-	356	-	-	-	-	356
Total Digital Health Consultations	-	-	-	5,308	32	27	218	5	5,590
Patients Attended									
RFDS General Practice (GP) Clinics	-	-	-	1,861	-	-	-	-	1,861
RFDS Nurse Clinics*	-	-	-	871	1,402	529	1,568	516	4,886
RFDS Facilitated Clinics**	8,616	6,640	-	147	-	-	-	-	15,403
Wellbeing & Mental Health Program	467	-	-	395	-	-	-	-	862
Remote Oral Health Care Program	512	-	-	1,345	-	-	-	-	1,857
Aboriginal Health Coordinator	-	-	-	102	-	-	-	-	102
Total Patients Attended	9,595	6,640	-	4,721	1,402	529	1,568	516	24,971
Patients Transported									
Primary Retrievals	1,591	-	4	384	-	-	-	-	1,979
Inter-Hospital Transfers	860	14	7,962	20	-	-	-	-	8,856
Repatriations	38	14	67	-	-	-	-	-	119
Road Ambulance	348	-	1,270	-	78	28	17	2	1,743
Total Patients Transported	2,837	28	9,303	404	78	28	17	2	12,697
Total Patient Contacts	12,432	6,668	9,303	10,433	1,512	584	1,803	523	43,258
Vaccinations administered									
Immunisations	-	-	-	690	68	35	65	39	897
Total Immunisations	-	-	-	690	68	35	65	39	897
Clinics Conducted									
RFDS General Practice (GP) Clinics	-	-	-	254	-	-	-	-	254
RFDS Nurse Clinics*	-	-	-	248	249	249	249	206	1,201
RFDS Facilitated Clinics**	1,077	830	-	38	-	-	-	-	1,945
RFDS Wellbeing & Mental Health Clinics	71	-	-	65	-	-	-	-	136
RFDS Oral Health Clinics	190	-	-	270	-	-	-	-	460
Total Clinics Conducted	1,338	830	-	875	249	249	249	206	3,996
Health Program Participants									
Medical Chest Program	-	-	-	193	-	-	-	-	193
First Aid Training Program	-	-	179	-	-	-	-	-	179
Central Australian Retrieval Training	38	-	-	-	-	-	-	-	38
Total Health Program Participants	38	-	179	193	-	-	-	-	410

^ Digital Health consultations comprise telephone, video, Internet/email, SMS etc
* RFDS Nurse Clinics are conducted by RFDS Community Health Nurses & Remote Area Nurses.
** RFDS facilitated clinics utilise RFDS aircraft to transport non-RFDS primary and allied health clinicians.

Aircraft Register >

Registration	Description	Year of Manufacture	Date of Acquisition	Dedication	Major/Jet Sponsor
VH-FDE*	Pilatus PC-12	2000	September 2000		
VH-FGR	Pilatus PC-12	2001	January 2002		
VH-FGS*	Pilatus PC-12	2001	January 2002		
VH-FGT*	Pilatus PC-12	2001	March 2002		
VH-FDK	Pilatus PC-12	2002	December 2003		
VH-FDJ	Pilatus PC-12	2007	January 2008	Beth Stewart Klugh^	
VH-FVA	Pilatus PC-12	2009	April 2010	Our Auxiliaries & Support Groups#	
VH-FVB	Pilatus PC-12	2010	April 2010		BHP
VH-FVD	Pilatus PC-12	2010	July 2010	Our Inaugural Doctors#	
VH-FVE	Pilatus PC-12	2010	October 2010	Our Pioneering Women#	
VH-FVF	Pilatus PC-12	2010	December 2010	Barry Lodge OAM^	
VH-FXJ	Pilatus PC-12	2015	August 2015		Hackett Foundation
VH-FXN	Pilatus PC-12	2016	July 2016		
VH-FXW	Pilatus PC-12	2016	November 2016		Elders Limited
VH-FXZ	Pilatus PC-12	2017	August 2017		Peter Kittle Motor Company
VH-JDN	Pilatus PC-12	2019	January 2019	John Schirmer^	Beach Energy
VH-FNH	Pilatus PC-12	2019	January 2020	Glenda^	HCF Health Insurance
VH-PIU*	Pilatus PC-12	2008	January 2022		
VH-RHO*	Pilatus PC-12	2012	January 2022		
VH-FNY*	Pilatus PC-12	2018	October 2023		
VH-FSF*	Pilatus PC-12	2019	July 2024		
VH-FNT*	Pilatus PC-12	2019	July 2024		
VH-PLE*	Pilatus PC-12	2019	September 2024		
VH-FMP	Pilatus PC-24	2018	April 2019	John Francis Lynch OAM^	S. Kidman & Co
VH-FZQ	Pilatus PC-24	2020	July 2020	David GW Hills AO^	S. Kidman & Co
VH-CGF*	Cessna Caravan	2023	August 2023		

Registration *: Aircraft fitted to commuter configuration
Dedication ^: Naming remains in line with life of aircraft only
Dedication #: Naming remains forever
Major Sponsor: Badging remains for term of sponsorship

Aviation >

	Northern Territory		South Australia		SA/NT
	Alice Springs Base	Darwin Base	Adelaide Base	Port Augusta Base	Total
No. of Aircraft	6	3	10	3	22*
No. of Landings	4,637	810	12,567	1,892	19,906
Kilometres	2,095,457	281,382	3,382,773	727,246	6,486,858
Block Time (hrs)	6,274	966	12,551	2,349	22,140

*Aircraft utilised for health service delivery and passenger transport/medical freight operations.

OUR CORPORATE PARTNERS >

Jet Partner



Aircraft Partner



Major Partners



National Partners



Community Partners



Supporting Partners



OUR HEALTH PARTNERS >

We thank the following partners for working with and supporting the RFDS in 2024/25.

Funding Partners



Service Delivery Partners >

Adelaide United Football Club
Alpururulam School
Alpururulam Community Health Centre
Ampilatwatja Health Centre Aboriginal Corporation
Ampilatwatja School
Amplar Health
Anyinginyi Health Aboriginal Corporation
Arlparra School
Ashford Hospital
AusCycling
Barkly Regional Council
Bicycle SA
Calvary Health Care
Central Australia Health Service
Central Australian Aboriginal Congress Aboriginal Corporation
Central Australian Retrieval Service
Central Desert Regional Council – Community Development Program
Charles Darwin University
Child and Family Health Service (Women's and Children's Health Network)
Country & Outback Health
Envista
Event Managers Australia
Eyre & Far North Local Health Network
Flinders University
GPex
headsplace
Isolated Children's Parents' Association
Kakarrara Wilurra Health Alliance
Laynhapuy Homelands Aboriginal Corporation
Medical Retrieval & Consultation Centre (MRaCC)
MedSTAR Emergency Medical Retrieval
Mutitjulu Community Aboriginal Corporation

Ngaanyatjarra Health Service Aboriginal Corporation
Northern Territory Cattlemen's Association
Oak Valley (Maralinga Tjarutja) Aboriginal Corporation
Office of the Chief Psychiatrist (SA Health)
Outback Communities Authority
Pintupi Homelands Health Service Aboriginal Corporation
Rainbow Gateway
Remote & Isolated Children's Exercise (RICE)
SA Dental
SA Prison Health Service
School of the Air
Share the Dignity
South Australian Tourism Commission
Sports Australia
St Andrew's Hospital
St John Ambulance NT
The South Australian Arid Lands Landscape Board
Tullawon Health Service Inc
Umoona Tjutagku Health Service Aboriginal Corporation
Urapuntja Health Service Aboriginal Corporation
Walungurru School (Kintore)
Western Desert Nganampa Walytja Palyantjaku Tjutaku (Purple House)
Willowra Health Centre
Willowra School
World Vision Australia
Yirara College
Yorke and Northern Local Health Network

Aviation Partners >

Adelaide Airport
Aerodrome Design Services
Airservices Australia
Civil Aviation Safety Authority
FlightSafety International
NT Airports
NT Department of Logistics and Infrastructure
OzRunways
Regional Aviation Association of Australia

Skills Training Partners >

Advanced Maternal and Reproductive Education Australia
Advanced Paediatric Life Support Australia
Charles Darwin University
Edvoke Education
Guardian Personal Safety Training
Launch Learning Online
Medical Retrieval & Consultation Centre (MRaCC)
Office of the Chief Psychiatrist
Parasol Medical Training
Resuscitation Australia
Riverland Academy of Clinical Excellence
Rural Doctors Workforce Agency
SA Ambulance Service
Skilled Manual Handling
St John Ambulance NT
St John Ambulance SA
The University of Adelaide
The University of Tasmania
Women's and Children's Hospital (SA Health)

AWARDS >

Regional Fixed Wing Air Ambulance Accreditation (European Aero-Medical Institute [EURAMI])
National Safety and Quality Health Service Standards Exemplar Practice (Australian Commission on Safety and Quality in Health Care)
2025 Australia's Most Reputable Charity (Reprak)
2024 Australia's Most Trusted Charity (Reader's Digest)
2025 Tripadvisor Travellers' Choice Award

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Flight Nurse Amy Douglas and Pilot Ben Floyd prepare for an aeromedical retrieval at Darwin Base | NT

OUR FINANCIAL REPORT >

For the year ended 30 June 2025

Royal Flying Doctor Service
of Australia Central Operations >

Statement by the Board

The financial statements and other specific disclosures are a summary of and have been derived from the Royal Flying Doctor Service of Australia Central Operations full financial report for the financial year. Other information included in the summary financial report is consistent with the Service's full financial report.

The summary financial report does not and cannot be expected to provide as full an understanding of the financial performance, financial position and financing and investing activities of the Service as the full financial report.

A copy of the Service's 2025 Annual Financial Report, including the independent audit report, is available to all members, and will be sent to members without charge upon request.


Review of Operations and Results


The Directors report that the Service recorded total comprehensive income for the period ended 30 June 2025 of \$7,174,857 (2024: \$7,827,345). This result includes total fundraising income of \$14,852,574 (2024: \$18,073,494) comprising of Donations and Sponsorship of \$10,918,870 (2024: \$10,356,194) and Legacies and Bequests of \$3,933,704 (2024: \$7,717,300).

The Service holds cash and investments of \$51,190,963 to support its capital replacement program. The Service currently has contracted capital commitments of \$21,446,888, including the building of its new Integrated Primary Health and Education Centre located in Port Augusta, building of a new remote patient transfer facility at Tennant Creek Airport, a new Cessna Caravan aircraft and a spare Pilatus PC-12 engine. Over the next 12 months, the service will be purchasing an additional six new aircraft (five Pilatus PC-12 aircraft and one Cessna Grand Caravan).

Dated at Adelaide this 8th day of September 2025.

Signed in accordance with a resolution of the Board of Directors


P de Cure AM
Chairman


P Read
Treasurer

Statement of Profit and Loss and Other Comprehensive Income >

For the year ended 30 June 2025

	2025	2024
	\$	\$
Revenue	107,533,344	87,346,971
Other income	18,158,317	20,653,815
	125,691,661	108,000,786
Employee expenditure	62,472,913	50,750,741
Aviation fuel	9,510,370	9,427,822
Aviation maintenance	8,886,930	8,970,123
Depreciation and amortisation	13,128,386	11,943,432
Amortisation of engine and propeller overhaul	4,690,448	3,631,609
Other expenses	21,869,047	20,216,835
	120,558,094	104,940,562
Surplus before financial income and expense	5,133,567	3,060,224
Financial income	5,291,460	4,926,172
Financial expense	(3,704,467)	(1,336,150)
	1,586,993	3,590,022
Surplus for the year	6,720,560	6,650,246
Other comprehensive income		
Items that will never be reclassified to profit or loss		
Equity securities – net change in fair value	454,297	1,177,099
Total other comprehensive income	454,297	1,177,099
Total comprehensive income for the year	7,174,857	7,827,345

OUR FINANCIAL REPORT >

Statement of Financial Position >

For the year ended 30 June 2025

	2025	2024
	\$	\$
Current assets		
Cash and cash equivalents	9,109,173	8,903,075
Trade and other receivables	17,163,845	12,241,559
Inventories	391,895	454,258
Investments	42,081,790	37,165,734
Total current assets	68,746,703	58,764,626
Non-current assets		
Property, plant and equipment	189,430,759	165,394,391
Intangibles	3,268,312	2,957,827
Right-of-use assets	15,389,283	16,152,071
Total non-current assets	208,088,354	184,504,289
Total assets	276,835,057	243,268,915
Current liabilities		
Trade and other payables	9,740,553	7,818,897
Other financial liability	1,146,214	-
Loans and borrowings	4,773,298	1,185,732
Lease liability	1,169,721	1,127,714
Contract liabilities – grant funding	234,290	1,084,138
Employee benefits	7,849,097	7,048,083
Total current liabilities	24,913,173	18,264,564
Non-current liabilities		
Loans and borrowings	29,676,198	9,613,876
Lease liability	16,311,167	16,878,637
Employee benefits	1,536,684	1,288,860
Total non-current liabilities	47,524,049	27,781,373
Total liabilities	72,437,222	46,045,937
Net assets	204,397,835	197,222,978
Equity		
Reserves	5,420,976	4,966,679
Retained earnings	198,976,859	192,256,299
Total equity attributable to equity holder	204,397,835	197,222,978

Statement of Changes in Equity >

For the year ended 30 June 2025

	Fair Value Reserve	Retained Earnings	Total Equity
	\$	\$	\$
Balance at 1 July 2023	3,789,580	185,606,053	189,395,633
Total comprehensive income for the year			
Surplus for the year	-	6,650,246	6,650,246
Changes in fair value of financial assets	1,177,099	-	1,177,099
Total comprehensive income for the year	1,177,099	6,650,246	7,827,345
Balance at 30 June 2024	4,966,679	192,256,299	197,222,978
Balance at 1 July 2024	4,966,679	192,256,299	197,222,978
Total comprehensive income for the year			
Surplus for the year	-	6,720,560	6,720,560
Changes in fair value of financial assets	454,297	-	454,297
Total comprehensive income for the year	454,297	6,720,560	7,174,857
Balance at 30 June 2025	5,420,976	198,976,859	204,397,835

SUMMARY FINANCIAL REPORT >

Statement of Cash Flows >

For the year ended 30 June 2025

	2025	2024
	\$	\$
Cash flows from operating activities		
Cash receipts from government grants and commercial contracts	112,576,453	91,719,481*
Cash paid in the ordinary course of operations	(102,745,218)	(90,544,875)
Cash receipts from tourist activities	2,039,189	2,210,670
Cash receipts from donations, legacies and bequests	14,599,784	15,948,264
Cash paid for tourist activities	(2,361,840)	(2,314,289)
Cash paid for fundraising activities	(3,528,143)	(2,919,575)
Net cash from operating activities	20,580,225	14,099,676
Cash flows from investing activities		
Acquisition of property, plant and equipment and intangible assets	(35,062,492)	(38,022,402)
Acquisition of engine and propeller overhaul	(7,707,013)	(3,939,163)
Proceeds from sale of fixed assets	6,273	-
(Acquisition) / Proceeds of investments	-	15,000,000
Proceeds from capital grants	1,443,916	573,194
Interest received	675,832	617,101
Dividends received	318,468	199,768
Net cash (used) in investing activities	(40,325,016)	(25,571,502)
Cash flows from financing activities		
Repayments of borrowings	(9,739,253)	(1,079,462)
Interest expense	(1,858,218)	(671,068)
Proceeds from borrowings	33,389,141	6,861,313
Repayment of lease liability	(1,746,170)	(1,657,269)
Net cash (used) in financing activities	20,045,500	3,453,514
Net increase in cash and cash equivalents	300,709	(8,018,312)
Cash and cash equivalents at 1 July	8,903,075	16,825,094
Effect of movements in exchange rates on cash held	(94,611)	96,293
Cash and cash equivalents at 30 June	9,109,173	8,903,075

*During 2025 the Service changed the disclosure of cash receipts in the cashflow statement to more closely align with the manner receipts are reported internally. Comparative amounts were reclassified for consistency.

Note 1: Basis of preparation of the summary financial report >

The summary financial report has been prepared based on the Service's full financial report. Other information included in the summary financial report is consistent with the Service's full financial report.

The summary financial report does not, and cannot be expected to, provide as full an understanding of the financial performance, financial position and financing and investing activities of the Service as the full financial report.

The financial report is prepared on an historical costs basis except for the following:

- › investments are stated at fair value; and
- › liabilities for defined benefit obligation.

A full description of the accounting policies adopted by the Service may be found in the Service's full financial report. The accounting policies have been applied consistently to all periods presented in the financial report.

The financial report is presented in Australian dollars, which is the Service's functional currency.



Independent Auditor's Report

To the members of Royal Flying Doctor Service of Australia Central Operations

Report on the Summary Financial Statements

Opinion

We report on the *Summary Financial Statements* of Royal Flying Doctor Service of Australia Central Operations (the Service) as at and for the year ended 30 June 2025. The Summary Financial Statements are derived from the audited financial report of Royal Flying Doctor Service of Australia Central Operations (the Audited Financial Report).

In our opinion, the accompanying Summary Financial Statements of Royal Flying Doctor Service of Australia Central Operations are consistent, in all material respects, with the Audited Financial Report, in accordance with the basis of preparation described in Note 1 to the Summary Financial Statements.

The *Summary Financial Statements* comprise:

- Statement of financial position as at 30 June 2025;
- Statement of profit and loss and comprehensive income, Statement of changes in equity and Statement of cash flows for the year then ended; and
- Related notes.

Scope of the Summary Financial Statements

The Summary Financial Statements do not contain all the disclosures required by Australian Accounting Standards applied in the preparation of the Audited Financial Report. Reading the Summary Financial Statements and this Auditor's Report thereon, therefore, is not a substitute for reading the Audited Financial Report and our auditor's report thereon.

The Audited Financial Report and our auditor's report thereon

We expressed an unmodified audit opinion on the Audited Financial Report in our auditor's report dated 8 September 2025.

Emphasis of matter – basis of preparation and restriction on use

We draw attention to Note 1 to the Summary Financial Statements, which describes the basis of preparation.

The Summary Financial Statements have been prepared to assist the Directors of Royal Flying Doctor Service of Australia Central Operations for the purpose of fulfilling the Directors' financial reporting responsibilities under the ACNC Act 2012. As a result, the Summary Financial Statements and this Auditor's Report may not be suitable for another purpose. Our opinion is not modified in respect of this matter.

This Auditor's Report is intended solely for the Directors of Royal Flying Doctor Service of Australia Central Operations and should not be used by parties other than the Directors of Royal Flying Doctor Service of Australia Central Operations. We disclaim any assumption of responsibility for any reliance on this Auditor's Report, or on the Summary Financial Statements to which it relates, to any person other than the Directors of Royal Flying Doctor Service of Australia Central Operations or for any other purpose than that for which it was prepared.

Other information

Other Information is financial and non-financial information in Royal Flying Doctor Service of Australia Central Operations' annual report which is provided in addition to the Summary Financial Statements and this Auditor's Report. The Directors are responsible for the Other Information.

The Other Information we obtained prior to the date of this Auditor's Report was the Statement by the Board and the Review of Operations and Results.

Our opinion on the Summary Financial Statements does not cover the Other Information and, accordingly, we do not express an audit opinion or any form of assurance conclusion thereon.

Responsibilities of the Directors for the Summary Financial Statements

The Directors are responsible for the preparation of the Summary Financial Statements in accordance with the basis of preparation described in Note 1 to the Summary Financial Statements, including their derivation from the Audited Financial Report of the Service as at and for the year ended 30 June 2025.

Auditor's responsibilities for the Summary Financial Statements

Our responsibility is to express an opinion on whether the Summary Financial Statements are consistent, in all material respects, with the Audited Financial Report/Statements based on our procedures, which were conducted in accordance with Australian Auditing Standard ASA 810 Engagements to Report on Summary Financial Statements.


KPMG







Paul Cenko
Partner
Adelaide, 8 September 2025

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How you can help >

Help us continue to deliver the finest care to the furthest corner of Australia.

- › Mail your donation to:
Royal Flying Doctor Service
PO Box 381
Marleston SA 5033
- › Call us on 1800 813 318
- › Email us at enquiries@flyingdoctor.net

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-  [@royalflyingdoctorservice](https://www.linkedin.com/company/royalflyingdoctorservice)



Visit flyingdoctor.org.au/sant
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Where to find us >

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e enquiries@flyingdoctor.net

Alice Springs Base

28 Davis Drive, Alice Springs NT 0870
t 08 8958 8400

Darwin Base

10a Lancaster Road, Eaton NT 0820
t 08 8998 9940

Port Augusta Base

Airport Road, Port Augusta SA 5700
t 08 8648 9500

Andamooka Health Service

Hospital Road, Andamooka SA 5722
t 08 8672 7087

Innaminka Health Service

Browne Street, Innamincka SA 5731
t 08 8080 3790

Marla Health Service

8 Cockatoo Crescent, Marla SA 5274
t 08 8670 7007

Marree Health Service

First Street, Marree SA 5733
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Alice Springs Tourist Facility

8-10 Stuart Terrace, Alice Springs NT 0870
t 08 8958 8411 w rfdsalicesprings.com.au

Darwin Tourist Facility

39 Stokes Hill Road, Darwin NT 0800
t 08 8983 5700 w rfdsdarwin.com.au



Royal Flying Doctor Service
SOUTH AUSTRALIA & NORTHERN TERRITORY

ABN 81 108 409 735
ACN 141 354 734