



Caring for Australians, from the ground up.

OUR STORY >

The Royal Flying Doctor Service of Australia (RFDS) has been saving lives in rural and remote Australia for more than 95 years.

Using the latest in aviation, medical and communications technology, the RFDS delivers emergency aeromedical and comprehensive community healthcare services to people who live, work and travel throughout Australia, every day (and night) of the year.

Established in 1928 by the Reverend John Flynn, the RFDS has grown to become the world's largest and most comprehensive aeromedical organisation.

Nationally, its vital services are delivered by a dedicated workforce of over 2,300 staff, a fleet of 79 aircraft located at 23 aeromedical bases, 180 road vehicles and four remote primary health facilities.

Today the RFDS delivers more than 380,000 episodes of care across Australia every year – equivalent to assisting someone every two minutes.

Services are delivered on a day-to-day basis by six RFDS operating sections – South Australia & Northern Territory (SA/NT), Queensland Section, South Eastern Section, Tasmania Section, Victoria Section and Western Operations.

RFDS SA/NT began in 1939 and delivers 24/7 emergency aeromedical and comprehensive community healthcare services throughout South Australia and the Northern Territory.

It operates four aeromedical bases in Adelaide, Port Augusta, Alice Springs and Darwin; four remote primary healthcare facilities in Andamooka, Marla, Marree and Innamincka in outback South Australia; as well as Patient Transfer Facilities in Mount Gambier and Renmark.

The RFDS is a not-for-profit organisation. While supported by Commonwealth, State and Territory governments, the RFDS depends on bequests, fundraising and donations to bridge the gap in operational funding and to finance its capital-raising program for the replacement of aircraft, medical equipment and other major capital initiatives.

Our Vision >

A mantle of health care services for improving and saving lives in rural, remote and regional South Australia and the Northern Territory.

Our Mission >

Providing excellence in aeromedical and primary health care across South Australia and the Northern Territory.

Our Promise >

The furthest corner.
The finest care.

Acknowledgement of Country >

The RFDS acknowledges the Traditional Owners of Country throughout Australia and recognises their continuing connection to land, waters and community. We pay our respects to them and their cultures; and to Elders past, present and emerging.

Our Patrons >

Her Excellency the Honourable Frances Adamson AC, Governor of South Australia.

His Honour Professor the Honourable Hugh Heggie PSM, Administrator of the Northern Territory.

Generated
\$12.1 million
from fundraising
and bequests

Recognised
at **SA Nursing
and Midwifery
Excellence
Awards**

Expanded
**Integrated Primary
Healthcare Services**
in remote SA

Awarded
**Australia's Most
Reputable Charity**
for the 11th time
(Reptrak)

Launched
**RFDS Electronic
Health Record**

Announced
**state-of-the-art
health clinic** for
William Creek

Ranked
**Darwin's No. 1
tourist attraction**
(Tripadvisor)

Medically
supported **2023
Tour Down Under**
and **2023 FIFA
Women's World
Cup**

Conducted
**Australia's first
highway landing
of an aeromedical
jet**

Constructed
**Patient Transfer
Facility** in Renmark

CHAIRMAN'S REPORT >

This year, together with our remarkable community of supporters, partners, volunteers and employees, the Royal Flying Doctor Service celebrates 95 years of saving lives in rural and remote Australia.

The RFDS marked the milestone with the release of our inaugural *Best for the Bush* national report, a groundbreaking analysis into the large-scale disparities in health outcomes between remote and urban communities.

As part of our long-term commitment to delivering evidence-based health care, the report revealed women living in very remote parts of Australia were statistically likely to die 19 years earlier than their city counterparts, while men faced a 14-year discrepancy. Lack of access to primary healthcare services remains a major determinant in life expectancy.

While we reflect on our rich history and the sustained relevance of the Flying Doctor's role, we continue to forge ahead with vital advancements and innovative solutions to enhance health outcomes for Australians living beyond the reach of mainstream services.

Reflecting upon the second year of our ambitious Strategic Plan, these initiatives include:

- › launching the RFDS Electronic Health Record, a cutting-edge application that brings patient data capture, real-time tracking and transfer into an entirely digital format;
- › securing the land purchase for a state-of-the-art centre for health, research and education in Port Augusta, which will incorporate a multidisciplinary health clinic, medical school and training base under one roof, comprehensively aiming to tackle regional health challenges and address local doctor and clinical workforce shortages;
- › announcing the construction of an innovative healthcare clinic for the South Australian outback hub of William Creek that will transform the Flying Doctor's capability to help surrounding station communities and thousands of travellers in the state's Far North, both virtually and on-the-ground; and
- › completing construction of a Patient Transfer Facility in the Riverland, the second of its kind in South Australia, to help enhance patient care during emergency aeromedical tasks.

To realise these groundbreaking initiatives, the RFDS SA/NT Board and Executive Leadership team have proactively sought government and corporate backing with the support of strong relationships with patients, local communities, loyal supporters, and collaborative health partners.

In addition to the Australian Government's decade-long commitment to support the Flying Doctor nationally, and funding from South Australia's Outback Communities Authority (through the Federal Government's Local Roads and Community Infrastructure Program) for the forthcoming William Creek Community Health Service, the RFDS is in the process of concluding a comprehensive, long-term strategic partnership agreement with the South Australian Government to continue its delivery of inter-hospital transfers of patients from country to Adelaide's major hospitals.

Representing the Flying Doctor's long-term commitment to the Northern Territory, the *RFDS Medi-Jet 24* has seamlessly embedded into aeromedical operations out of Alice Springs, allowing the RFDS to cover greater distances between remote locations and major hospitals with enhanced efficiency and speed.

Further to this, in late 2022, the RFDS worked with the NT Cattleman's Association and Isolated Children's Parents' Association on a joint *NT Consumer Needs Analysis* to better understand current and projected healthcare considerations for remote communities in Central Australia, Barkly and Big Rivers regions.

The RFDS is actively seeking further collaboration with the Northern Territory Government and health partners to meet the growing healthcare needs of some of the country's most remote and isolated communities.

From the Tiwi Islands to Mount Gambier, these enduring promises underpin our Strategic Plan and steadfast commitment to patient-centred care and best-practice approaches to emergency and non-emergency treatment of rural, remote and regional patients.

During 2022/23, it was humbling to see the work of the RFDS formally recognised in the public sphere.

The RFDS received a Commendation at the 2022 SA Health Supplier Awards for introducing the first Pilatus PC-12 aeromedical training simulator in Australia, enabling pilot education through the recreation of emergency scenarios without any risk to patients and crews.

For the first time, the SA Nursing and Midwifery Excellence Awards nominations were open to SA Health service delivery partners, with an RFDS nursing duo named winner and finalist in their respective award categories for exceptional cultural care and clinical leadership.

The RFDS was proudly announced Australia's "Most Reputable Charity" for the 11th time according to the The Reptrak Company's annual *Charity Reptrak Survey*, while again being named Australia's most trusted not-for-profit in the *2023 Reader's Digest Most Trusted Brands* survey.

This recognition is testament to our dedicated workforce, patients, donors, supporters, partners and volunteers, who jointly supported our fundraising team to generate \$12.1 million to meet our operational shortfall in delivering services and to finance our demanding capital expenditure and innovation commitments.

This included all the work towards the annual spectacle that is our RFDS 'Wings for Life' Gala Ball, which raised a whopping \$290,000 and attracted a record crowd of more than 1,000 guests.

I would like to acknowledge my fellow Board members for their dedication and generously volunteering their time throughout the year, Chief Executive Tony Vaughan ASM and the Executive Leadership team, and all RFDS employees and volunteers for their unwavering commitment to what we do.

As I thank retiring Director, the Hon. Graham Gunn AM, for his significant contributions for more than a decade, I proudly welcome Vicki O'Halloran AO CVO, who has recently commenced on the Board.

Finally, I extend my appreciation to groups and individuals from all corners of the community for your exceptional support. Everything we do here at the RFDS starts from the ground up – and it all begins with you.



Peter de Cure

Peter de Cure AM
Chairman



Mental Health & Wellbeing Clinician Hannah West with school student Tracey in Willowra, NT.

TREASURER'S REPORT >

I am pleased to report RFDS SA/NT operated sustainably over 2022/23, recording an operational deficit of \$1.7 million for health services delivered and an overall surplus of \$2.5 million.

In 2022/23, through the funding of the Commonwealth, South Australian and Northern Territory Governments, Local Health Networks, Primary Health Networks and community fundraising, the RFDS facilitated more than 48,000 episodes of care to South Australians and Northern Territorians, including:

- > 9,762 aeromedical evacuations;
- > 7,442 digital health consultations;
- > 5,676 face-to-face primary health consultations;
- > 879 face-to-face mental health consultations;
- > 1,452 face-to-face oral health consultations; and
- > 1,000 patients transported by road.

Central to our capacity to respond rapidly to the needs of rural and remote communities is the management of – and continued investment in – capital assets that support effective, safe and cost-efficient healthcare delivery. These assets encompass our aeromedical fleet, facilities, clinics, ground transport, medical equipment, technology training and safety initiatives.

Our 2022/23 capital asset program comprised another \$1.2 million towards the development and implementation of the national RFDS Electronic Health Record (EHR), bringing our total investment of this groundbreaking technology to \$3.3 million to date.

An additional \$0.7 million was invested in IT infrastructure, including substantial hardware to support the EHR and other pivotal systems that help power our contemporary health care and evolving digital strategy.

In implementing crucial upgrades at our Port Augusta Base, \$0.4 million was allocated towards the fit-out of new patient treatment and consultation spaces for aeromedical and primary health care, alongside a dedicated area for clinician training.

Meanwhile, \$0.2 million (in addition to \$0.4 million in 2021/2022) was dedicated to the completion of our Patient Transfer Facility at Renmark Airport. Following a successful local capital-raising campaign,

the new facility enables aeromedical crews to treat and stabilise more than 600 patients airlifted from the Riverland each year in a purpose-built medical setting.

With a number of key infrastructure projects on the horizon, around \$0.5 million was directed into the planning and development of our proposed outback centre for health, research and education in Port Augusta, while we channeled \$0.2 million towards the William Creek Community Health Service, which will be operational in 2024.

The William Creek project is also supported by a \$1 million funding injection from South Australia's Outback Communities Authority, through the Federal Government's Local Roads and Community Infrastructure Program.

On top of this, we committed a further \$0.3 million in R&D towards our fleet stretcher-loader upgrade program, which is set to be carried out across all of our aircraft over the next 12 months.

The overall cost of health service delivery in 2022/23 resulted in an operational deficit of \$1.7 million before depreciation and surplus-generating activities (compared with \$2.4 million in 2021/22).

Critically, our financial position remained strong, with the organisation reporting net assets amounting to \$185 million. Even with significant investments of \$5.7 million in essential projects to bolster and improve healthcare delivery, the RFDS maintained substantial cash investments of \$62.7 million.

The cash reserve continues to underpin a projected \$137.5 million in capital works and asset replacement over the next five years.

This includes the essential replacement and maintenance of six medically equipped Pilatus PC-12 aircraft, facility upgrades to two major aeromedical bases, our proposed health centre in Port Augusta, two remote community health clinics, the construction of Patient Transfer Facilities across regional South Australia and the Northern Territory, together with medical, aviation and general equipment upgrades in excess of \$5 million per annum.

We also recorded a strong result in our surplus-generating activities to offset the operational deficit incurred by delivery of health services, depreciation, strategic plan initiatives and capital asset replacement. We reported \$3 million (7.6 per cent return) in dividends and franking credits on managed funds investments.

Also contributing to the year-end surplus was \$0.4 million generated through our Passenger Transport Operations, providing safe and cost-effective aircraft and logistics solutions for government and service delivery partners to transport their workforce and medical supplies to and from remote locations.

As Australians continued to embrace domestic travel during 2022/23, our tourist facilities in Darwin and Alice Springs experienced record crowds, welcoming more than 80,000 visitors in the last 12 months. Together, the facilities contributed more than \$500,000 to support our operational deficit.

Finally, the RFDS deeply appreciates, and relies heavily on, community and corporate support to bridge the operational gap in its services and help power its capital projects to enhance patient care.

The dynamic efforts of our fundraising team, together with the unwavering generosity of individuals, groups and businesses, delivered a year-end fundraising result of \$12.1 million – at a remarkable five-year average cost of just 12 cents for every dollar raised.

This year saw more than 50 registered community fundraisers host and participate in events to help keep the Flying Doctor flying – a highlight being 'Team Cobber', a team of six mates, who returned for another year and raised \$120,000 during the annual RFDS Outback Car Trek.

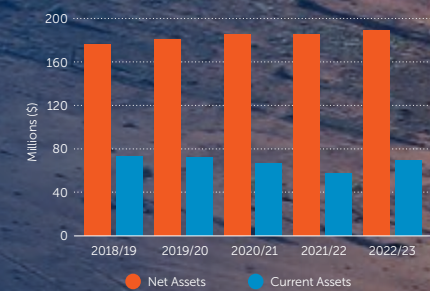
Other giving channels such as donor appeals, major gifts and bequests continue to increase. Most notably, the 2023 May Appeal saw donors go above and beyond to raise more than \$720,000.

Continuing to build upon our financial strength and sustainability, the organisation eagerly anticipates another promising year, working closely with our partners in South Australia and the Northern Territory to deliver the finest care to the furthest corner.

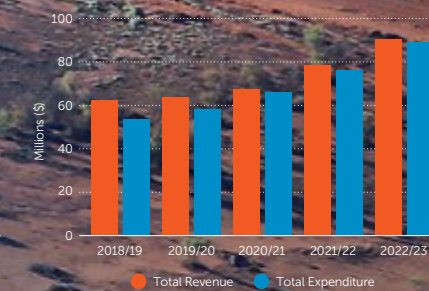


Peter Read
Treasurer

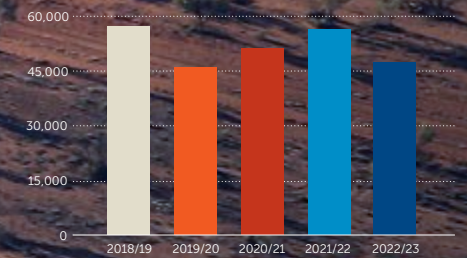
Total Assets >



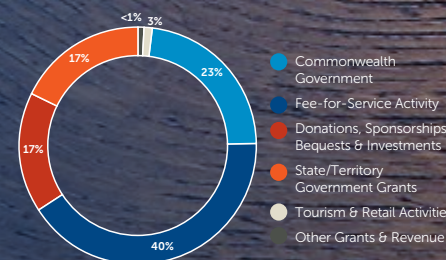
Income & Expenditure >



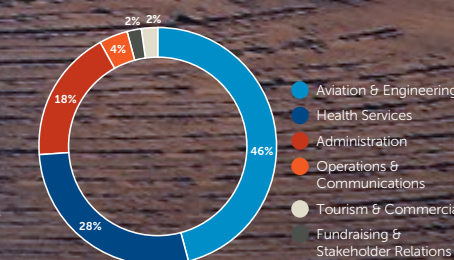
Patient Contacts >



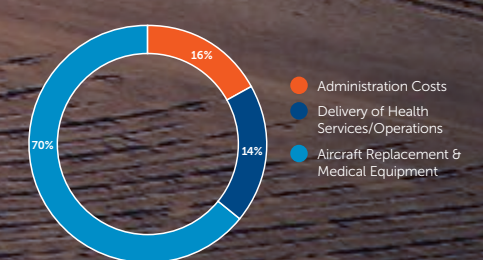
Source of Funds >



Application of Funds >



Where Fundraising is Applied >



OUR BOARD & MANAGEMENT >



Peter de Cure AM
(BEC Adel FAICD FCA)
Chairman

Commenced on Board – June 2018

- › Attended 11/11 meetings
- › Chair, Board Executive Committee
- › Member, Board Aviation Safety Committee
- › Member, Board Finance Committee
- › Member, RFDS Federation Board

An experienced non-executive director and chairman with strong technical skills in governance, finance, accounting, taxation, mergers, acquisitions, and practical business knowledge across many industries.

Chair, Accord Property Holdings; Member, Remuneration Tribunal of South Australia; Chair, Tax Practitioner's Board CoA; Chair, SAFECOM; Chair, Wirra Wirra Vineyards (RG&RT Trott Pty Ltd); Director and Life Member, Variety the Children's Charity; Chair, Gifford Hill Joint Venture & Gifford Hill Pty Ltd; Advisory Chair, Tim Adams Wines; Fellow, Australian Institute of Company Directors; Fellow, Institute of Chartered Accountants Australia & New Zealand. Previously a Partner with KPMG.



Peter Read
(B App Sci (Ag), JP)

Commenced on Board – June 2020

- › Attended 11/11 meetings
- › Treasurer
- › Member, Board Finance Committee
- › Member, Board Executive Committee

Held various managerial positions with National Australia Bank (NAB). Promoted corporate volunteering throughout NAB career, supporting various RFDS events, Bedford Industries and bushfire recovery programs.

Director, Nut Producers Australia Pty Ltd; Director, Riverland Almonds Pty Ltd; Director, Century Orchards Ltd; Fellow, Australian Rural Leadership Foundation; Justice of the Peace; Former Board Member, Pembroke School; Past Member, NAB State Leadership Team (SA & NT); Past Member, Eyre Regional Development Board.



Professor Paul Worley
(MBBS Adel, DRANZCOG, FRACGP, FACRRM, PhD, MBA Adel, GAICD, FAAHMS)

Deputy Chair

Commenced on Board – April 2021

- › Attended 10/11 meetings
- › Member, Board Clinical Governance Committee
- › Member, Board Executive Committee
- › Member, Board Finance Committee

Executive Director Clinical Innovation, Riverland Mallee Coorong Local Health Network; Registered Specialist General Practitioner in private practice and credentialled for rural hospital practice; Director, Medical Insurance Group Australia; Former National Rural Health Commissioner; Former Dean of Medicine at Flinders University; Former National Vice-President of ACRRM; Former President, RDA(SA); Former Councillor, AMA(SA); Former Board Chair for GPEX Ltd and Sturt Fleurieu Regional General Practice Training Ltd; Former Non-Executive Director for Training for Health Equity Network (New York), Adelaide Primary Health Network, NT General Practice Education Ltd, Country South SA Medicare Local, Rural Health Education Foundation, Australian College of Rural and Remote Medicine and Children's Research Foundation.



Claire Clutterham
(LLM, LLB (Hons), GAICD, BArts)

Commenced on Board – December 2021

- › Attended 11/11 meetings
- › Chair, Board Aviation Safety Committee
- › Member, Board Executive Committee

Adelaide-based lawyer with significant international and national experience in the legal, commercial, risk management and governance disciplines. Held senior positions in law firms in Australia, the United Arab Emirates and Hong Kong, and as Deputy General Counsel & Deputy Director of Contracts in the defence industry (in-house legal roles).

Elected Member, City of Norwood, Payneham & St Peters Council.



Lynly Kerin
(Adv Dip EN)

Commenced on Board – October 2020

- › Attended 11/11 meetings
- › Chair, Health Consumer Advisory Committee
- › Member, Board Clinical Governance Committee

Resides in Streaky Bay having recently relocated from a pastoral property in remote South Australia after 27 years. Currently working in the aged care sector, and previously as an enrolled nurse across rural public hospitals and is a strong advocate for positive health outcomes for rural and remote populations. Previously managed the Kingoonya Medical Centre in a voluntary capacity, directly working with health teams on the ground and managing the rollout of 70 AEDs and associated training in all remote areas with access to an RFDS Medical Chest.

Former Branch President and State Council Representative, Isolated Children's Parents' Association South Australia; non-executive director and governance training in not-for-profit organisations.



Leanne Liddle
(BSc, LLB, LP (Hons))

Commenced on Board – July 2022

- › Attended 10/11 meetings

Currently Director of the Aboriginal Justice Unit and has previously worked for both South Australia and Northern Territory Governments, Flinders University and the United Nations.

Born and raised in Central Australia, has worked and lived in remote and regional locations, including for more than a decade as a Police Officer in South Australia. Named 2022 NT Australian of the Year.



Dr Christine Lesnikowski
(FRACGP BMBS BSc Hons GAICD)

Commenced on Board – July 2018

- › Attended 10/11 meetings
- › Chair, Board Clinical Governance Committee

Alice Springs-based General Practitioner with a strong interest in primary health care for all, across both rural and remote settings, and medical education. Lived, worked and trained in remote Central Australia and the Top End including Alice Springs, Katherine and Darwin in a variety of settings including public hospitals, private GP clinics and Central Australian remote community health clinics involving clinic visits and medical retrievals via the NT Department of Health and the RFDS.

Fellow, Royal Australian College of General Practice; Graduate, Australian Institute of Company Directors; Recipient, 2012 Australian Government General Practice Education and Training, Medical Educator of the Year Award; Co-recipient, 2021 Northern Territory General Practice Education, (GP Registrar) Training Post of the Year Award; Past Reviewer, Alice Springs Hospital Inpatient Mental Health Community Visitor's Program; Former Director and Chair, Central Australian Division of Primary Health Care; Former Director, General Practice Primary Health Care NT; Former Director, General Practice Network NT; Past Member, RFDS Health Advisory Committee; Former Director, Central Australian Health Service; Former Chair, CAHS Governance Committee; Past Clinical Council Member, NT PHN; Former Director, NT General Practice Education; Chair, Transition Program Governance Committee.



Geoff Roberts

Commenced on Board – August 2022

- › Attended 9/10 meetings
- › Member, Board Aviation Safety Committee

Highly experienced aviation adviser on the global stage having held leadership and risk management roles in both flying and non-flying positions with government, resource sector and private industry. Works closely with the not-for-profit Flight Safety Foundation in an advisory capacity and the development and delivery of aviation industry safety programs.

Director, Safety Wise Aviation Pty Ltd; Qualified Incident Cause Analysis Method Investigator & Trainer; Member, International Society of Air Safety Investigators; Former Head of Flight Operations, Cobham (Australia); Former Pilot (fixed and rotary wing), Royal Australian Air Force.



Hon Graham Gunn AM (JP)

Retired October 2022

- › Attended 3/3 meetings
- › Member, Board Finance Committee

Farmer and grazier at Mount Cooper on Eyre Peninsula.

Councillor, District Council of Streaky Bay; Member, Commonwealth Parliamentary Association; Justice of the Peace; Former Member, South Australian House of Assembly (1970-2010); Former Member, Parliamentary Natural Resources Committee; Former Speaker, House of Assembly and Deputy Speaker; Former Chairman, Economic & Finance Committee.

MANAGEMENT >

Executive Leadership team

- › **Tony Vaughan ASM** Chief Executive
- › **Stephen Batt** Chief Financial Officer
- › **Steve Cameron** Executive General Manager Operations, Logistics & Performance
- › **Mike Galvin** Executive General Manager Aviation (commenced July 2023)
- › **Ryan Klose** Chief Information Officer
- › **Charlie Paterson** Executive General Manager Strategy, Brand & Reputation
- › **Carissa Prescott** Executive General Manager Legal & Risk; General Counsel
- › **Laura Sarich** Executive General Manager People, Culture & Environment
- › **Dr Mardi Steere** Executive General Manager Medical & Retrieval Services
- › **Natalie Szabo** Executive General Manager Primary Care & Clinical Safety/Quality
- › **Jacqueline Goodall** Executive Officer

OUR ACTIVITY 2022/23 >

Health >

	Northern Territory		South Australia					SA/NT
	Alice Springs	Darwin	Adelaide	Port Augusta	Andamooka Health Service	Marla Health Service	Marree Health Service	Total
Digital Health[^] Consultations								
Primary Health Consultations	-	-	-	6,612	40	30	147	6,829
Mental Health Consultations	-	-	-	613	-	-	-	613
Total Digital Health Consultations	-	-	-	7,225	40	30	147	7,442
Patients Attended								
RFDS General Practice (GP) Clinics	-	-	-	1,580	-	-	-	1,580
RFDS Nurse Clinics*	-	-	-	1,720	810	468	1,098	4,096
RFDS Facilitated Clinics**	9,736	11,440	-	145	-	-	-	21,321
Wellbeing & Mental Health Program	395	-	-	484	-	-	-	879
Remote Oral Health Care Program	517	-	-	935	-	-	-	1,452
Aboriginal Health Coordinator	-	-	-	50	-	-	-	50
Total Patients Attended	10,648	11,440	-	4,914	810	468	1,098	29,378
Patients Transported								
Primary Retrievals	1,476	-	9	281	-	-	-	1,766
Inter-hospital Transfers	1,033	-	6,870	24	-	-	-	7,927
Repatriations	23	-	46	-	-	-	-	69
Road Ambulance	-	-	870	-	62	28	40	1,000
Total Patients Transported	2,532	-	7,795	305	62	28	40	10,762
Total Patient Contacts	13,180	11,440	7,795	12,444	912	526	1,285	47,582
Vaccinations Administered								
Vaccinations (Excl. COVID-19 Vaccinations)	-	156	-	643	66	40	44	949
COVID-19 Vaccinations	-	190	-	122	-	-	-	312
Total Vaccinations	-	346	-	765	66	40	44	1,261
Clinics Conducted								
RFDS General Practice (GP) Clinics	-	-	-	219	-	-	-	219
RFDS Nurse Clinics*	-	-	-	747	492	492	492	2,223
RFDS Facilitated Clinics**	1,217	1,430	-	46	-	-	-	2,693
RFDS Wellbeing & Mental Health Clinics	116	-	-	236	-	-	-	352
RFDS Oral Health Clinics	29	-	-	76	-	-	-	105
Total Clinics Conducted	1,362	1,430	-	1,324	492	492	492	5,592
Health Program Participants								
Medical Chest Program	-	-	-	170	-	-	-	170
First Aid Training Program	-	-	127	-	-	-	-	127
Central Australian Retrieval Training	32	-	-	-	-	-	-	32
Mental Health First Aid Program	12	-	-	20	-	-	-	32
Total Health Program Participants	44	-	127	190	-	-	-	361

[^] Digital Health consultations comprise telephone, video, Internet/email, SMS etc

* RFDS Nurse Clinics are conducted by RFDS Community Health Nurses & Remote Area Nurses – Remote Clinic numbers are estimated due to varied clinic hours, appointments and walk-ins.

** RFDS facilitated clinics utilises RFDS aircraft to transport non-RFDS Allied Health clinicians.

Aircraft Register >

Registration	Description	Year of Manufacture	Date of Acquisition	Dedication	Major/Jet Sponsor
VH-FDE*	Pilatus PC-12	2000	September 2000		
VH-FGR	Pilatus PC-12	2001	January 2002		
VH-FGS*	Pilatus PC-12	2001	January 2002		
VH-FGT*	Pilatus PC-12	2001	March 2002		
VH-FDK	Pilatus PC-12	2002	December 2003		
VH-FDJ	Pilatus PC-12	2007	January 2008	Beth Stewart Klugh [^]	
VH-FVA	Pilatus PC-12	2009	April 2010	Our Auxiliaries & Support Groups [#]	
VH-FVB	Pilatus PC-12	2010	April 2010		BHP
VH-FVD	Pilatus PC-12	2010	July 2010	Our Inaugural Doctors [#]	
VH-FVE	Pilatus PC-12	2010	October 2010	Our Pioneering Women [#]	IGA
VH-FVF	Pilatus PC-12	2010	December 2010	Barry Lodge OAM [^]	OZ Minerals
VH-FXJ	Pilatus PC-12	2015	August 2015		Hackett Foundation
VH-FXN	Pilatus PC-12	2016	July 2016		
VH-FXW	Pilatus PC-12	2016	November 2016		Elders Limited
VH-FXZ	Pilatus PC-12	2017	August 2017		
VH-JDN	Pilatus PC-12	2019	January 2019	John Schirmer [^]	Beach Energy
VH-FNH	Pilatus PC-12	2019	January 2020		
VH-PIU*	Pilatus PC-12	2008	January 2022		
VH-RHO*	Pilatus PC-12	2012	January 2022		
VH-FMP	Pilatus PC-24	2018	April 2019	John Francis Lynch OAM [^]	S. Kidman & Co
VH-FZQ	Pilatus PC-24	2020	July 2020	David GW Hills AO [^]	S. Kidman & Co

Registration *: Aircraft re-fitted to commuter configuration

Dedication [^]: Badging remains in line with life of aircraft only

Dedication [#]: Badging remains forever

Major Sponsor: Badging remains for term of sponsorship

Aviation >

	Northern Territory		South Australia		SA/NT
	Alice Springs Base	Darwin Base	Adelaide Base	Port Augusta Base	Total
No. of Aircraft	6	3	8	2	19*
No. of Landings	4,436	1,095	10,996	1,523	18,050
Kilometres	2,136,131	412,307	3,445,595	632,099	6,626,133
Block Time (hrs)	6,301	1,249	11,266	1,867	20,682

*Aircraft utilised for health service delivery and passenger transport operations

OUR CORPORATE PARTNERS >

Jet Partner



S. Kidman & Co Pty Ltd

Aircraft Partner



Major Partners



National Partners



Community Partners



Supporting Partners



Media Partners



OUR HEALTH PARTNERS >

We thank the following partners for working with and supporting RFDS SA/NT in 2022/23.

Funding Partners



Service Delivery Partners >

Ampilatwatja Health Centre Aboriginal Corporation
 Anyinginyi Health Aboriginal Corporation
 Central Australian Aboriginal Congress Aboriginal Corporation
 Central Australia Health Service
 Central Australian Retrieval Service
 Charles Darwin University
 Country & Outback Health
 Envista
 Eyre & Far North Local Health Network
 Flinders University
 GPex
 headspace
 Isolated Children's Parents' Association
 Kakarrara Wilurrara Health Alliance
 Medical Retrieval and Consultation Centre (MRaCC)
 MedSTAR Emergency Medical Retrieval
 Mutitjulu Community Health Service Aboriginal Corporation
 Ngaanyatjarra Health Service Aboriginal Corporation
 Northern Territory Cattlemen's Association
 Oak Valley (Maralinga Tjarutja) Aboriginal Corporation
 Office of the Chief Psychiatrist (SA)
 Outback Communities Authority
 Pintupi Homelands Health Service Aboriginal Corporation
 Remote & Isolated Children's Exercise (RICE)
 SA Arid Lands Natural Resource Management Board
 SA Dental
 School of the Air
 Share the Dignity
 Sports Australia
 St John Ambulance NT
 Sunrise Health Service Aboriginal Corporation

Tullawon Health Service Inc
 Umoona Tjutagku Health Service Aboriginal Corporation
 Urapuntja Health Service Aboriginal Corporation
 Western Desert Nganampa Walytja Palyantjaku Tjutaku Aboriginal Corporation (Purple House)
 Yorke and Northern Local Health Network

Skills Training Partners >

Advanced Maternal and Reproductive Education Australia
 Advanced Paediatric Life Support Australia
 Australian Resuscitation Training
 Charles Darwin University
 Edvoke Education
 Guardian
 MRaCC & St John Ambulance NT
 Office of the Chief Psychiatrist
 Rural Doctors Workforce Agency
 SA Ambulance Service
 Skilled Manual Handling
 St John Ambulance SA
 The University of Adelaide
 The University of Tasmania

Aviation Partners >

Aerodrome Design Services
 Aircservices Australia
 Civil Aviation Safety Authority
 Flight Safety International
 NT Airports
 NT Department of Infrastructure, Planning & Logistics
 OzRunways

AWARDS >

2023 Tripadvisor Travellers' Choice Award
 2023 Australia's Most Reputable Charity (Reprak)
 2022 Australia's Most Trusted Charity (Reader's Digest)
 2022 SA Health Supplier Award – Innovation (Commendation)



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Rural Generalist Dr Edward James, Flight Nurse Shannyn Fitzgerald, Retrieval Rural Generalist Dr Jess Martyn and Pilot Matt Wedge at RFDS Port Augusta Base.

OUR FINANCIAL REPORT >

For the year ended 30 June 2023

Royal Flying Doctor Service of Australia Central Operations >

Statement by the Board

The financial statements and other specific disclosures are a summary of and have been derived from the Royal Flying Doctor Service of Australia Central Operations full financial report for the financial year. Other information included in the summary financial report is consistent with the Service's full financial report.

The summary financial report does not and cannot be expected to provide as full an understanding of the financial performance, financial position and financing and investing activities of the Service as the full financial report.

A copy of the Service's 2023 Annual Financial Report, including the independent audit report, is available to all members, and will be sent to members without charge upon request.

Review of Operations and Results


The Directors report that the Service recorded a surplus for the period ended 30 June 2023 of \$2.49 million (2022: \$1.21 million).

The result excluding donations and sponsorship of \$8.06 million (2022: \$6.99 million), legacies and bequests of \$4.05 million (2022: \$6.07 million), net financial income of \$2.13 million (2022 net financial expense of (\$1.32) million) and capital grants of \$1.06 million (2022: \$0.02 million) is a deficit of \$12.8 million (2022: \$10.6 million). This deficit represents the funding shortfall from operational activities.

The surplus generated from non-operational activity (donations and sponsorship of \$8.06 million & legacies and bequests of \$4.05 million) has contributed to total cash and investments of \$62.7 million (2022: \$47.3 million). The Service requires this level of investment holdings to support its capital replacement program. In the next five years it is anticipated the capital replacement program will require \$137.5 million at current values including; six medically equipped PC-12s, fleet stretcher-loader upgrade program, medical cabinets and other aircraft modifications, facility upgrades to two of our major bases, a new Integrated Primary Health Clinic in Port Augusta, primary health clinics in William Creek and Innamincka, eight remote patient transport facilities across South Australia and the Northern Territory, together with medical, aviation and general equipment upgrades in excess of \$5 million per annum.

Dated at Adelaide this 7th day of September 2023.

Signed in accordance with a resolution of the Board of Directors


P de Cure AM
Chairman


P Read
Treasurer

Statement of Profit and Loss and Other Comprehensive Income >

For the year ended 30 June 2023

	2023	2022
	\$	\$
Revenue	72,786,535	64,630,660
Other income	15,566,764	14,885,970
	88,353,299	79,516,630
Employee expenditure	41,687,534	36,620,533
Aviation fuel	9,760,247	8,118,355
Aviation maintenance	7,234,670	5,483,947
Depreciation and amortisation	11,155,846	10,288,701
Amortisation of engine and propeller overhaul	3,213,773	3,125,111
Other expenses	14,939,092	13,347,527
	87,991,162	76,984,174
Surplus before financial income and expense	362,137	2,532,456
Financial income	3,017,533	2,285,064
Financial expense	(885,575)	(3,610,003)
	2,131,958	(1,324,939)
Surplus for the year	2,494,095	1,207,517
Other comprehensive income		
Items that will never be reclassified to profit or loss		
Equity securities — net change in fair value	679,383	(222,962)
Total other comprehensive income	679,383	(222,962)
TOTAL COMPREHENSIVE INCOME FOR THE YEAR	3,173,478	984,555

OUR FINANCIAL REPORT >

Statement of Financial Position >

For the year ended 30 June 2023

	2023	2022
	\$	\$
Current Assets		
Cash and cash equivalents	16,825,094	7,494,500
Trade and other receivables	7,074,057	8,564,659
Inventories	572,052	418,983
Investments	45,841,785	39,843,038
Total current assets	70,312,988	56,321,180
Non Current Assets		
Property, plant and equipment	137,253,311	142,950,612
Intangibles	3,569,276	617,473
Right-Of-Use Assets	16,543,083	16,913,617
Total non-current assets	157,365,670	160,481,702
Total assets	227,678,658	216,802,882
Current Liabilities		
Trade and other payables	6,195,028	4,647,707
Loans and borrowings	529,179	-
Lease liability	1,021,278	973,607
Contract liabilities – grant funding	1,660,083	1,311,506
Employee benefits	6,234,946	5,465,100
Total current liabilities	15,640,514	12,397,920
Non Current Liabilities		
Loans & Borrowings	4,488,578	-
Lease liability	17,101,825	17,196,916
Long service leave	1,052,108	985,891
Total non-current liabilities	22,642,511	18,182,807
Total liabilities	38,283,025	30,580,727
NET ASSETS	189,395,633	186,222,155
Equity		
Reserves	3,789,580	3,110,197
Retained earnings	185,606,053	183,111,958
TOTAL EQUITY ATTRIBUTABLE TO EQUITY HOLDER	189,395,633	186,222,155

Statement of Changes in Equity >

For the year ended 30 June 2023

	Fair Value Reserve	Retained Earnings	Total Equity
	\$	\$	\$
Balance at 1 July 2021	3,333,159	181,904,441	185,237,600
Total Comprehensive Income For The Year			
Surplus for the year	-	1,207,517	1,207,517
Changes in fair value of financial assets	(222,962)	-	(222,962)
Total comprehensive income for the year	(222,962)	1,207,517	984,555
BALANCE AT 30 JUNE 2022	3,110,197	183,111,958	186,222,155
Balance at 1 July 2022	3,110,197	183,111,958	186,222,155
Total Comprehensive Income For The Year			
Surplus for the year	-	2,494,095	2,494,095
Changes in fair value of financial assets	679,383	-	679,383
Total comprehensive income for the year	679,383	2,494,095	3,173,478
BALANCE AT 30 JUNE 2023	3,789,580	185,606,053	189,395,633

SUMMARY FINANCIAL REPORT >

Statement of Cash Flows >

For the year ended 30 June 2023

	2023	2022
	\$	\$
Cash Flows From Operating Activities		
Cash receipts from grants	40,612,555	36,525,358
Cash receipts from customers	39,972,474	28,388,473
Cash paid in the ordinary course of operations	(73,775,939)	(65,325,472)
Cash receipts from tourist activities	2,616,803	1,963,915
Cash receipts from donations, legacies and bequests	12,385,747	9,925,241
Cash paid for tourist activities	(2,214,489)	(1,759,871)
Cash paid for fundraising activities	(2,189,655)	(1,546,062)
Net cash from operating activities	17,407,496	8,171,582
Cash Flows From Investing Activities		
Acquisition of property, plant and equipment and intangible assets	(5,700,711)	(20,579,054)
Acquisition of engine and propeller overhaul	(3,911,266)	(2,624,507)
Proceeds from sale of fixed assets	2,000	33,028
(Acquisition) / Proceeds of investments	(3,000,000)	9,783,001
Proceeds from capital grants	454,545	22,000
Interest received	376,305	42,334
Dividends received	398,798	26,210
Net cash (used) in investing activities	(11,380,329)	(13,296,988)
Cash Flows From Financing Activities		
Repayments of Borrowings	(470,562)	-
Interest Expense	(220,521)	-
Proceeds from Borrowings	5,488,319	-
Repayment of lease liability	(1,606,164)	(1,553,642)
Net cash (used) in financing activities	3,191,072	(1,553,642)
Net increase in cash and cash equivalents	9,218,239	(6,679,048)
Cash and cash equivalents at 1 July	7,494,500	14,098,340
Effect of movements in exchange rates on cash held	112,355	75,208
CASH AND CASH EQUIVALENTS AT 30 JUNE	16,825,094	7,494,500

Note 1: Basis of preparation of the summary financial report >

The summary financial report has been prepared based on the Service's full financial report. Other information included in the summary financial report is consistent with the Service's full financial report. The summary financial report does not, and cannot be expected to, provide as full an understanding of the financial performance, financial position and financing and investing activities of the Service as the full financial report.

The financial report is prepared on an historical costs basis except for the following:

- › investments are stated at fair value; and
- › liabilities for defined benefit obligation.

A full description of the accounting policies adopted by the Service may be found in the Service's full financial report. The accounting policies have been applied consistently to all periods presented in the financial report.

The financial report is presented in Australian dollars, which is the Service's functional currency.



Independent Auditor's Report

To the members of Royal Flying Doctor Service of Australia Central Operations

Report on the Summary Financial Statements

Opinion

We report on the *Summary Financial Statements* of Royal Flying Doctor Service of Australia Central Operations (the Service) as at and for the year ended 30 June 2023. The Summary Financial Statements are derived from the audited financial report of Royal Flying Doctor Service of Australia Central Operations (the Audited Financial Report).

In our opinion, the accompanying Summary Financial Statements of Royal Flying Doctor Service of Australia Central Operations are consistent, in all material respects, with the Audited Financial Report, in accordance with the basis of preparation described in Note 1 to the Summary Financial Statements.

The *Summary Financial Statements* comprise:

- Statement of financial position as at 30 June 2023;
- Statement of profit and loss and comprehensive income, Statement of changes in equity and Statement of cash flows for the year then ended; and
- Related notes.

Scope of the Summary Financial Statements

The Summary Financial Statements do not contain all the disclosures required by Australian Accounting Standards applied in the preparation of the Audited Financial Report. Reading the Summary Financial Statements and this Auditor's Report thereon, therefore, is not a substitute for reading the Audited Financial Report and our auditor's report thereon.

The Audited Financial Report and our auditor's report thereon

We expressed an unmodified audit opinion on the Audited Financial Report in our auditor's report dated 07 September 2023.

Emphasis of matter – basis of preparation and restriction on use

We draw attention to Note 1 to the Summary Financial Statements, which describes the basis of preparation.

The Summary Financial Statements have been prepared to assist the Directors of Royal Flying Doctor Service of Australia Central Operations for the purpose of fulfilling the Directors' financial reporting responsibilities under the ACNC Act 2012. As a result, the Summary Financial Statements and this Auditor's Report may not be suitable for another purpose. Our opinion is not modified in respect of this matter.

This Auditor's Report is intended solely for the Directors of Royal Flying Doctor Service of Australia Central Operations and should not be used by parties other than the Directors of Royal Flying Doctor Service of Australia Central Operations. We disclaim any assumption of responsibility for any reliance on this Auditor's Report, or on the Summary Financial Statements to which it relates, to any person other than the Directors of Royal Flying Doctor Service of Australia Central Operations or for any other purpose than that for which it was prepared.

Other information

Other Information is financial and non-financial information in Royal Flying Doctor Service of Australia Central Operations' annual report which is provided in addition to the Summary Financial Statements and this Auditor's Report. The Directors are responsible for the Other Information.

The Other Information we obtained prior to the date of this Auditor's Report was the Statement by the Board and the Review of Operations and Results.

Our opinion on the Summary Financial Statements does not cover the Other Information and, accordingly, we do not express an audit opinion or any form of assurance conclusion thereon.

In connection with our audit of the Summary Financial Statements, our responsibility is to read the Other Information. In doing so, we consider whether the Other Information is materially inconsistent with the Summary Financial Statements or our knowledge obtained in the audit, or otherwise appears to be materially misstated.

We are required to report if we conclude that there is a material misstatement of this Other Information, and based on the work we have performed on the Other Information that we obtained prior to the date of this Auditor's Report we have nothing to report.

Responsibilities of the Directors for the Summary Financial Statements

The Directors are responsible for the preparation of the Summary Financial Statements in accordance with the basis of preparation described in Note 1 to the Summary Financial Statements, including their derivation from the Audited Financial Report of the Service as at and for the year ended 30 June 2023.

Auditor's responsibilities for the Summary Financial Statements

Our responsibility is to express an opinion on whether the Summary Financial Statements are consistent, in all material respects, with the Audited Financial Report/Statements based on our procedures, which were conducted in accordance with Australian Auditing Standard ASA 810 Engagements to Report on Summary Financial Statements.

KPMG






Paul Cenko
Partner

Adelaide, 7 September 2023

How you can help >

Help us continue to deliver the finest care to the furthest corner of Australia.

- › Mail your donation to:
Royal Flying Doctor Service
PO Box 381
Marleston SA 5033
- › Call us on 1800 813 318
- › Email us at enquiries@flyingdoctor.net

-  flyingdoctor.org.au/sant
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-  [@royalflyingdoctorservice](https://www.linkedin.com/company/royalflyingdoctorservice)



Visit flyingdoctor.org.au/sant

Where to find us >

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e enquiries@flyingdoctor.net

Alice Springs Base

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t 08 8958 8400

Darwin Base

10a Lancaster Road, Eaton NT 0820
t 08 8998 9940

Port Augusta Base

Airport Road, Port Augusta SA 5700
t 08 8648 9500

Andamooka Health Service

Hospital Road, Andamooka SA 5722
t 08 8672 7087

Innamincka Health Service

Browne Street, Innamincka SA 5731
t 08 8080 3790

Marla Health Service

8 Cockatoo Crescent, Marla SA 5274
t 08 8670 7007

Marree Health Service

First Street, Marree SA 5733
t 08 8675 8345

Alice Springs Tourist Facility

8-10 Stuart Terrace, Alice Springs NT 0870
t 08 8958 8411 **w** rfdsalicesprings.com.au

Darwin Tourist Facility

39 Stokes Hill Road, Darwin NT 0800
t 08 8983 5700 **w** rfdsdarwin.com.au

