Yes, I would like to join the crew on every flight as a member of the RFDS Wings.



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With your regular support, you'll help to fund and replace the essential medical supplies that make saving lives possible. Thank you so much.

Please phone 1300 669 569 if you do NOT want to receive future communications from RFDS. Personal information is collected to process donations, issue tax receipts and to send you updates. For these purposes, your information may be shared with trusted third parties and our service providers (and their directors, servants and agents), either in Australia or overseas. Failure to provide personal information may result in RFDS being unable to provide you with certain information and offers. Our Privacy Policy www.flyingdoctor.org.au/Privacy-Policy contains information about: (i) how you can access and correct your personal information; (ii) how you can lodge a complaint regarding the handling of your personal information; and (iii) how any complaint will be handled by RFDS. You may contact our privacy officer with any queries via mail: 12 Casuarina Street, Brisbane Airport QLD, 4007 or telephone: (07) 3860 1100. Occasionally we allow like-minded organisations to contact you with information that may be of interest to you, including some organisations located outside Australia. Those organisations allow us to do the same and this way we can reach more people with vital information. Please tick here if you do NOT want to receive communications from organisations we trust.

Direct Debit Service request agreement.



Thank you so much for providing the reliable, monthly support that the Flying Doctor needs to deliver vital emergency service to the people of Queensland.

We promise to make the commitment to you that we will:

- Ensure all your details remain confidential. Your personal records and account details will be kept private and held in the strictest confidence. They will only be disclosed if requested by you personally, or the financial institution if a claim is made for an alleged incorrect debit.
- Confirm the details of your automatic deduction arrangement prior to the first drawing.
- Debit your nominated financial institution account on the 1st of each month via a secure and Level 1 PCI compliant merchant - EziDebit. Instances where a scheduled deduction falls on a non-working day (i.e. weekend or
- public/bank holiday), the deduction will occur on the first working day following the scheduled date.
- Provide you with at least 14 days notice in writing before we change the terms of the agreement.
- Send you an annual consolidated tax receipt at the end of each financial year, so you can claim your gifts as a tax deduction.

In return, we'd be most grateful if you could:

- Ensure that your nominated account/credit card can accept direct debits. Direct Debiting is not available on every account. If in doubt, please check with your financial institution.
- Ensure that on the drawing date there are sufficient cleared funds in your nominated account. If the transaction is returned unpaid, we will attempt to reprocess the following day and then contact you seeking your instructions.
- Advise us at least 7 days prior to the drawing date if the nominated account is transferred or closed or if the account details change. You can call us on 07 3860 1100.
- Provide us with 7 days notice if you wish to defer, alter, suspend or cancel the automatic deduction agreement.

Should you have any queries regarding your regular gifts, please contact us:

Phone: (07) 3860 1100

Email: donations@rfdsqld.com.au Web: www.flyingdoctor.org.au/qld

Postal address: Royal Flying Doctor Service (Queensland Section),

12 Casuarina Street, Brisbane Airport, QLD, 4008

