

# The Flying Doctor

WESTERN AUSTRALIA – APRIL 2017

THE OFFICIAL MAGAZINE OF THE ROYAL FLYING DOCTOR SERVICE

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## MESSAGE FROM OUR CEO



**Grahame Marshall**

Royal Flying Doctor Service – CEO



**Royal Flying Doctor Service**  
The furthest corner. The finest care.

Last year, the RFDS was named by research consultancy AMR as Australia's most reputable charity for the sixth year in a row.

It's also the first time in history a charity has ranked first across all the individual measurements; a fantastic achievement that demonstrates the level of trust that Australians have for our brand and our service.

This recognition has set the benchmark for what will be an exciting year for the RFDS. After many months of development, the new hangar and aviation facility at our Jandakot base will open in June. With a bigger footprint and state-of-the-art facilities, this hangar will ensure we continue to lead best practice in the field of aviation engineering. It will also allow us to maintain larger aircraft, enabling us to welcome the world's first two Pilatus PC-24 jets in early 2018.

### Early 2018: the world's first two PC-24 jets.

Twice as fast as our existing fleet, the new PC-24s can land on shorter runways than any other jet in the world, including dirt and unsealed

strips. Designed by the RFDS in collaboration with Pilatus, these bespoke jets are global game changers in the way aero medical services are delivered, bringing world-leading facilities directly to the state's most remote areas.

With our services in constant demand, these innovations will secure the quality and scope of our services to patients across our vast state for years to come, ensuring that we continue to be there whenever you need us, wherever you are.

None of this would be possible without your ongoing commitment and support of our Royal Flying Doctor Service. On behalf of our patients and our staff, thank you.



## CONTACT

### Publishing

The Flying Doctor Newsletter is published by the Marketing and Communications department of the Royal Flying Doctor Service, Western Australia.

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Donate: [www.rfdswa.com.au](http://www.rfdswa.com.au)

### Medical emergencies only

1800 625 800

### RFDS Doc Shop

Our online store carries a range of our official RFDS merchandise.  
[www.flyingdoctor.org.au/support-us/shop](http://www.flyingdoctor.org.au/support-us/shop)

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# EASTER SAFETY

## EASTER SAFETY MESSAGE

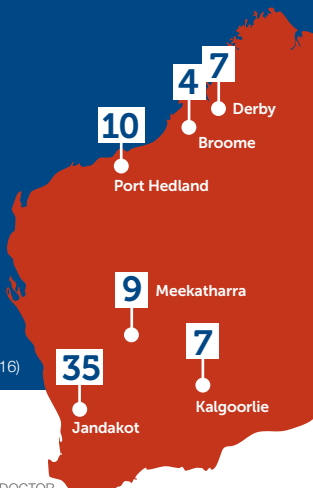
Last year the RFDS treated and transferred 99 patients over the Easter holiday weekend. While our RFDS team is on hand 365 days a year, 24 hours a day, it would be preferable if we weren't needed at all, particularly on our roads. As our state's roads get busy, filled with families and holiday goers, we encourage all Western Australians to be mindful of road conditions, and take additional care when travelling long distances.

**As soon as you leave the metro area, you're in Flying Doctor country. You never know when you'll need us, but if you do we'll be there.**

## SNAPSHOT OF THE EASTER WEEKEND 2016

Total patients transferred	<b>99</b>
Kilometres flown	<b>117,192</b>
Total flight hours	<b>338</b>
Landings	<b>229</b>
Total flights	<b>72</b>

(stats from 2016)



PC-24s

# WHAT'S HAPPENING AT THE RFDS?

## Jandakot development – preparing for PC-24 jets

If you've visited Jandakot Airport recently, you will have noticed a significant change in the appearance of the Royal Flying Doctor Service's facility. This is largely due to the construction of a new hangar and aviation engineering facility, which vastly enhances the capability of the RFDS.

Designed to accommodate patient demand and a new fleet of Pilatus PC-24 jets, the facility has a massive 1,300m<sup>2</sup> footprint. Its 11m height makes it the most imposing structure at the facility which is critical to accommodate the larger jet aircraft.

The build also includes a suite of state-of-the-art workshops that connect the new facility with the existing hangar, creating an overall engineering space of more than 3,000m<sup>2</sup>.

With the facility officially opening in June, work has been completed on the construction phase, allowing the RFDS to commence use of the facility as its core maintenance hub over the coming months.

RFDS CEO Grahame Marshall comments, "The completion of the hangar is particularly exciting for us, as this is the key to all that follows. We now not only have the ability to house and service our new PC-24 jets that are due for arrival next year, but we also have the physical space needed to expand our capabilities in all areas of the business moving into the future".

"By leveraging our expertise we can secure the Royal Flying Doctor Service as a sustainable business, delivering our vital life saving service to West Australians for

generations to come – and the hangar is the first step in making that happen."

## PC-24 update

As the hangar for our PC-24s meets completion, the maiden test flight of the third and final Pilatus PC-24 prototype has taken place, paving the way for the Flying Doctor's new fleet of jets early next year.

Mr Marshall said, "The maiden flight of the final PC-24 prototype and the completion of the hangar are significant milestones in the Royal Flying Doctor Service's ongoing role to become the leading aero medical provider in the world."

The first PC-24 jet is on track to be delivered to the facility in Jandakot – complete with custom fitout and ready for aero medical retrievals – in the first half of 2018.

## Our newest PC-12

Funding from the State Government earlier this year enabled us to invest in an additional Pilatus PC-12.

In July 2016, we welcomed the State Government's Royalties for Regions Investment for further capital funding of \$23.7 million to help us continue to meet patient demand. This funding has enabled us to add a new PC-12 aircraft to our fleet of 15. The new aircraft will be based at our Broome facility, boosting our capacity to provide world-leading aero medical care to the Kimberley region.



RFDS hangar

# CORPORATE INSIDER

## OUR CHARITY HOME



### A brand new coastal home is being sold to raise valuable funds for the RFDS

Built by Plunkett Homes on Busselton's beautiful Provence Estate, the charming four-bedroom, two-bathroom home is due to go under the hammer in April – unless an eager buyer snaps it up before the auction!

With views to the nearby lake and future park, the new home is built on a 480m<sup>2</sup> block and includes a study as well as a home theatre, and a huge living and dining area. It has been specifically designed to allow for side access so that the lucky buyer can park up a boat or caravan before heading off again on a new adventure.

Last year, the RFDS retrieved 750 people from the South West region alone. Specific fundraising initiatives such as this one are always much appreciated.

The project was initiated by our Flying 1000 supporter group, which has fundraised millions of dollars for the RFDS over the years.

**All proceeds will be donated to the Royal Flying Doctor Service. To find out more about the RFDS charity home, call Plunkett Homes on (08) 9780 9333.**



Construction of our Flying 1000 charity home in Busselton



A charming four-bedroom, two-bathroom home built by Plunkett Homes

# CBH PARTNERSHIP

CBH Group continues its vital support for the RFDS.

As Australia's largest exporter of grain, CBH supports grain growers across Western Australia who play a vital role in supporting and growing the Australian economy. These farmers have long relied on the mantle of safety that RFDS provide across rural and regional Western Australia, giving them the peace of mind that should they need urgent medical assistance, the Flying Doctor will be there.

In support of RFDS, CBH historically funded a three year programme of airstrip surveys to ensure the 750 airstrips used by the Flying Doctor across WA are maintained safely.

With that particular program investment now coming to an end, CBH has renewed its commitment to the RFDS in the form of an annual \$150,000 donation to the Aero Medical Fund over a period of three years.

The Aero Medical Fund offers supporters like CBH the ability to contribute towards the purchase of critical infrastructure which is vital to the ongoing viability of the organisation. It includes contributions towards things such as the new Hangar Facility and PC-24 jets.

**This support will enable the RFDS to continue to provide life-saving services to almost 70,000 Western Australians each year.**



The CBH RFDS partnership is strong



CEO Grahame Marshall and partner Bianca Wheeler with The Veronicas at Altitude 2016

## FLYING DOCTOR JOINS THE AFL

The Fremantle Dockers Foundation supports a select number of organisations each year, helping them raise awareness among WA's footy fans.

The Flying Doctor will be making a special guest appearance at a Dockers game later this season.

Keep an eye out for more details by following us on Facebook @royalflyingdoctorservice, Instagram @royalflyingdoc and Twitter @royalflyingdoc



## ALTITUDE MAKES TOP 10



The Royal Flying Doctor Service listed in top 10 social events.

Altitude Ball was listed by the West Australian newspaper as one of the top 10 social events for 2016. Altitude made the top 10 with praising commentary including statements such as "the pace set the mark for the best black-tie to take over Crown Perth's Grand Ballroom this year".

Once again the sell out black tie event, Altitude, is back in 2017 and will take place on 12 August at the Crown Towers Perth.

For more information and to book your table visit [www.altitudeball.com.au](http://www.altitudeball.com.au)

# Katanning RFDS Volunteer Committee

Community events form the backbone of Katanning's social calendar. As president of the local RFDS Fundraising Committee, Adrian Rooke has seen many.

Since 1990, Adrian, his wife Faye, and an amazing group of local community fundraisers have raised more than \$286,000 through garden walks, golf days, the annual Poets Breakfast and many other local initiatives.

With around 3,800 people living in Katanning, the committee of generous volunteers has a serious commitment and talent for bringing together the community in support of the Flying Doctor.

Thank you  
for your  
commitment  
and dedication  
to the RFDS.



# THANK YOU TO OUR COMMUNITY



Here at the Royal Flying Doctor, we are so grateful to have a selection of events of which we are the major or partial beneficiary. Throughout the year, a variety of activities take place where people showcase their community spirit, all in the name of supporting the RFDS.

If you would like to host an RFDS event, contact Jayne Northover on (08) 9417 6400.



1. CITIC Pacific CEO Chen Zeng and RFDS CEO Grahame Marshall



2. RFDS CEO Grahame Marshall and RFDS Director of Medical Services Dr. Stephen Langford with their partners



3. RFDS and BAE representatives at BAE Golf Day



4. World Flight representatives



5. RFDS's Michelle Grant accepts a \$16,500 cheque



6. Support of the RFDS at the Tarangau Caravan Park



## CITIC Pacific Mining **1**

CITIC Pacific Mining Chief Executive Officer Chen Zeng recently visited our Jandakot facility to present Chief Executive Officer Grahame Marshall with a generous \$50,000 cheque.

For the past three years, CPM and its staff have focused fundraising efforts on a community or not-for-profit organisation, choosing RFDS as the most worthy recipient.

The major fundraising activity was an auction at CPM's Sion Iron accommodation village, with the help of well-known auctioneer Tiny Holly and a performance from comedy hypnotist Matt Hale. The company matched funds raised by staff and contractors.

Mr Zeng said there were strong synergies between the work of the RFDS and CPM's Sino Iron.

"We're a relatively isolated mining, processing and export operation, with 2,500 direct and indirect employees," Mr Zeng explained.

"We understand that fast, reliable and high-quality emergency response capability is critical for the best possible health and safety outcomes. Our staff also deeply appreciates the good work RFDS does for regional communities. We had no hesitation making the service the focus of our fundraising efforts."

**On behalf of the Royal Flying Doctor Service, we would like to thank CITIC Pacific Mining for their donation, which allows us to continue to provide the finest aero medical care and life saving outcomes to over 70,000 Western Australians every year.**

## Bunbury Long Table Lunch **2**

The RFDS Flying 1000 was the primary beneficiary at the annual Chefs Long Table Lunch, which took place in Bunbury at the end of February.

**480 people attended the event, with more than 140 volunteers donating their time to support this very worthy cause.**

With eight courses, the lunch showcased the amazing produce of the South West region, with a delicious selection of fine foods and premium south west wines donated by local businesses, all beautifully prepared by 14 regional chefs.

The money raised from this event contributed to the purchase of a new Zol X heart monitor.

This state-of-the-art piece of equipment combines the functions of a critical care monitor, defibrillator, and pacemaker all in one unit, helping keep the RFDS at the forefront of aero medical innovation.

Thank you.

## BAE Golf Day - **\$8,190** **3**

BAE Systems Henderson held their annual Golf Day on Sunday, 13th November at the Links Kennedy Bay. They raised over \$8,000, taking the total of BAE Systems Henderson's generous fundraising for the RFDS to over \$54,000.

**Thank you to Brian Kennedy and his team for their support.**

## World Flight - **\$7,000** **4**

World Flight Australia is a virtual round-the-world flight in a flight simulator that raises money for the Flying Doctor. The event has been running for many years in the east, and we are lucky enough to have a number of teams here in WA who together raised \$7,000 in 2016 for the RFDS, taking their total funds raised in WA to \$15,000. We'd like to thank everyone involved in this fundraising event!

**For more information visit [www.worldflight.com.au](http://www.worldflight.com.au)**

## Kojonup fundraising event - **\$16,500** **5**

The Kojonup community held a charity ball in support of the Royal Flying Doctor Service in August 2016, raising a huge \$16,500.

**We would like to say a very big thank you to the organisers, guests and all the sponsors for such a successful evening.**

## Tarangau Caravan Park - **\$16,200** **6**

Tarangau Caravan Park in Broome is a long-time supporter of the Flying Doctor, and in the past year has raised over \$16,200 for the RFDS. Tarangau Caravan Park holds a number of fundraising activities throughout the year, raising a staggering \$84,000 since 2009.

**Thank you to Jarrod and Jamie Cole and all the supporters and participants in these activities.**

# WHAT'S ON AT RFDS?

## PERTH CARAVAN AND CAMPING SHOW

22nd – 26th March 2017

The RFDS were recently selected as the community partner for the 2017 Perth Caravan and Camping show, which was held at Claremont Showgrounds.

On display at the event was our medical simulator, along with RFDS staff who had the opportunity to interact with event patrons and talk about the work the RFDS does every day throughout Western Australia.

We would like to thank the Caravan Industry Association of Western Australia for the opportunity to be involved with such a great community event.

## OUTBACK ADVENTURE LARAPINTA

18th – 25th June 2017

The Larapinta Trail is regarded as one of Australia's premier walking tracks. The trail stretches 223km from the old Alice Springs Telegraph Station to the peak of Mount Sonder. With every step you take, you can raise vital funds to help the RFDS.

For more information visit [www.inspiredadventures.com.au](http://www.inspiredadventures.com.au)

You can participate in the following events to help raise vital funds for the Royal Flying Doctor Service:

## HBF RUN FOR A REASON

Sunday 28th May 2017

Make your reason 'The RFDS' and get a team together today!

For more information on the event please visit [www.hbfrun.com.au](http://www.hbfrun.com.au) or contact **Jayne Northover (08) 9417 6408**.

## GIBB CHALLENGE

21st – 25th May 2017

The Flying Doctor has been selected as the primary beneficiary for the 2017 Gibb Challenge. Last year's successful raffle raised over \$30,000 for the RFDS.

This year, if you would like to purchase raffle tickets which will go directly towards supporting the Flying Doctor, please visit [www.galabid.com/gibb](http://www.galabid.com/gibb) or for more information on this year's Gibb Challenge, please visit [www.gibb.rfdswa.com.au](http://www.gibb.rfdswa.com.au)

You can also show your support online by using the hashtag **#RFDSGIBB** on Twitter, Facebook and Instagram.



## SUPPORT US BY BECOMING A REGULAR GIVER

**Make a monthly donation, just like Jess!**

Our Support Crew program allows regular monthly donations to be deducted automatically from your credit card or bank account.

"I used to give donations to various charities but I couldn't support everything so I consolidated my donations and now support the RFDS. Doctors and nurses that fly around the state to help people are amazing and I am 100% percent behind them."

For more information on becoming a Support Crew member, please contact [supportcrew@rfdswa.com.au](mailto:supportcrew@rfdswa.com.au)



# OUR SPONSORS

## Altitude Partners

**RioTinto**

Founding partner – Aero Medical Fund  
Partner of the Rio Tinto Life Flight jet fleet

**bhpbilliton**

Partner of Pilatus PC-12 aircraft

## Major Partners



**KARARA**  
MINING LTD

## Community Partners



## Altitude Ball Partners



## Corporate Supporters



## Government Supporters Australian Government



Australian Government  
Department of Health



Australian Government  
Department of Infrastructure and Regional Development

## West Australian Government



## RFDS COMMUNITY SUPPORT

The RFDS would like to thank all of our valued volunteers, committees and community fundraisers who generously donate their time and effort to fundraise for the RFDS.

### With special thanks to:

- Broome Ambassador – Melva Stone, OAM
- Busselton RFDS Volunteer Committee
- Dongara RFDS Volunteer Committee
- RFDS Flying 1000
- Friends of the Flying Doctor
- Geraldton RFDS Volunteer Committee
- Jurien RFDS Volunteer Committee
- Katanning RFDS Volunteer Committee
- Mount Barker RFDS Volunteer Committee
- Narrogin RFDS Volunteer Committee
- Pannawonica RFDS Volunteer Committee
- Paraburdoo RFDS Volunteer Committee
- RFDS Eastern Goldfields Auxiliary
- RFDS Esperance Auxiliary

## WATCH OUT

The Royal Flying Doctor Service has joined forces with Nova 93.7 to spread the importance of the RFDS to those living in the Perth metropolitan area.

The campaign will run into early June, featuring on popular breakfast show Nathan, Nat and Shaun.

Visit [www.rfdswa.com.au](http://www.rfdswa.com.au) for details.

**nova 93.7**

Tune in to **Nova 93.7** to find out more and hear how you can get involved!

# HOW YOU CAN GET INVOLVED

## SHARE YOUR STORY

As we are planning our 90th anniversary next year we are collecting stories that we can share with our supporters and we want to hear yours! Please call (08) 9417 6400 or email us at [fundraise@rfdswa.com.au](mailto:fundraise@rfdswa.com.au) and we will send you an easy form to complete or set up a phone interview with you.

## HOW YOU CAN HELP

To ensure our life saving services are maintained, we have the following donation options available. Contact us about any of the following opportunities for more information.

## SUPPORT CREW

Donate monthly to ensure our long term sustainability. Call us on (08) 9417 6400 to set up your regular gift.

## COMMUNITY EVENTS

Create your own or attend an established event. Visit [www.rfdswa.com.au](http://www.rfdswa.com.au) to find out how.

## GIVE IN MEMORY OR CELEBRATION

Donate in lieu of a gift or flowers for any occasion. Visit [www.rfdswa.com.au](http://www.rfdswa.com.au) for more details.

## CORPORATE PARTNERSHIPS

Partner with us and experience benefits to your small business or large corporation. To find out more contact Corporate Partnerships on (08) 9417 6400.

## GIFTS IN YOUR WILL

Leave a legacy that has the power to impact countless lives.

## CREATE YOUR OWN EVENT FOR THE RFDS

We are looking to support our fundraisers with their incredible ideas, so please contact our Events and Sponsorships Coordinator on (08) 9417 6400 to see see how we can assist you if you would like to create your own event.