

Remote access to RFDS Central Operations IT network

There are two ways you can access the RFDS Central Operations IT network from outside (at home etc):

Outlook Web Access:

<https://outlook.office365.com>



This provides web-based access to your Outlook email and calendars. Login with your email address and regular RFDS password. The first time you login, you will need to set location and time zone.

Citrix XenApp

<https://remote.flyingdoctor.net>



This provides Citrix access to a desktop with all applications that you normally have while at work.

Login with your regular username and password. After you have logged in, you will be presented with a list of applications – the RFDS Desktop 7 application can be opened by clicking the 'RFDS Desktop 7' icon. The first time you access this service from a new PC you may be prompted to install the Citrix client software – the web page will step you through the process.

Please remember to log off these services after you have finished with them if you are using a shared computer.