

VH-FGS painted with the new colour scheme for the RFDS Central Operations fleet.



Aircraft makeover to lift awareness >

The Royal Flying Doctor Service (RFDS) has enhanced the identity of its aircraft fleet as part of a deliberate strategy to raise awareness of the Service – and how often it flies – among the wider community.

MANY Australians are surprised to learn of the frequency the RFDS is called upon for aeromedical evacuations, inter-hospital transfers of patients between regional and urban hospitals, and flights to remote communities to conduct primary health clinics.

In South Australia alone last year, the RFDS conducted nearly 10,000 landings, as well as 3220 flights in Central Australia to and from its aeromedical base in Alice Springs.

“The fact that we take-off and land so many times in any given year – often in highly populated areas – provides us with



an opportunity to remind people of that.” says Charlie Paterson, General Manager of Marketing and Public Relations for RFDS Central Operations.

“To do so we changed the colour scheme of our aircraft to make it distinctive from other white aircraft when viewed from below, as well as on the ground,” he said.

The most distinguishable feature of the new-look aircraft is its all-red belly and underside of wings, stamped with large white letters ‘RFDS’ to maximise contrast and visibility from the ground.

In addition, the existing all-white fuselage with fine pin stripes has been replaced with a single bold blue wave which meets the new solid red underside and broadens along the aircraft to cover the tail and rudder.

The new colour scheme has been trialled on one aircraft since May; feedback confirms that the new livery is clearly discernable in the sky.

All new aircraft will be branded with the scheme, while existing aircraft will be

converted during scheduled paint upgrade and maintenance over the next two years.

“As a not-for-profit organisation that relies so heavily on fundraising initiatives and donations from the community, raising ‘top of mind’ awareness is extremely important if we are to achieve our fundraising goals,” Charlie said.

“Our ever-increasing activity in highly populated cities like Adelaide where our aircraft take-off and land at Adelaide Airport more than 3500 times each year creates an opportunity to remind people of how often the RFDS is called upon – not just for people in the bush, but also those from the city.

“One in twenty patients transferred from one hospital to another by the RFDS in South Australia live in Adelaide or its urban fringe.

“Each week our crews transfer patients from Adelaide to an interstate hospital – most often babies requiring specialist heart surgery or patients in need of urgent organ transplant.”



Team RFDS participants rally together at this year's City-Bay Fun Run.

Raising a sweat for RFDS >

ON A perfect Sunday morning in September more than 180 staff, supporters and patients flew the flag for the RFDS to help raise urban awareness of the Royal Flying Doctor Service (RFDS) at this year's City-Bay Fun Run in Adelaide.

Showing true spirit, 'Team RFDS' participants proudly donned 'I'm keeping the Flying Doctor flying' t-shirts and singlets and ran and walked down the twelve-, six- and three-kilometre legs to the finish line.

The clusters of uniformed Team RFDS members certainly stood out among the tens of thousands of competitors and on-lookers at the major event.

After crossing the line, with sore legs and rumbling stomachs, walkers and runners were united at Glenelg and greeted by the fabulous RFDS Holdfast Bay Dinner Club who served up a mouth-watering breakfast of hot pancakes, fruit and juice.

Awareness and 'a sweat' was not all they raised on the day, a commendable \$8,000 was raised by participants through donations and sponsorship for taking on the physical (and healthy) challenge.

We sincerely thank our event major sponsor Carter Corporation who helped make this day possible.

We must also acknowledge and sincerely thank the companies who donated goods for the breakfast, Fleurieu Milk Company, Hahndorf Vegetable Garden, Just Squeezed, Laucke Flour and Solar Eggs.

If you would like to be part of Team RFDS in 2010 please contact the RFDS on 08 8238 3333 or events@flyingdoctor.net

Brilliant ball >

GETTING together with 'your mates' and celebrating what it means to be Australian shaped this year's 2009 Wings for Life Ball, attended by almost 700 guests and supporters at the Adelaide Entertainment Centre.

The major urban **FUNDRAISER** on the RFDS calendar, the event raised in excess of \$100,000 for our capital-raising program to fund the replacement of aircraft, medical equipment and enhanced operational facilities.

The Hetherington kids, Tom, Annabel and Georgia, from Penola, opened this year's ball with a whip cracking routine, followed by an emotional and inspiring re-enactment story of 11-year-old Nick Evans' life-saving evacuation from SA's South East by the RFDS.

The role of Master of Ceremonies was performed by Scott McBain, who took guests through an entertaining rollercoaster of emotions and fundraising activities. In true Australian style, all guests dug deep to help out their mate in the 'Flying Doctor'.

After the formal proceedings, guests danced the night away to great Aussie vocalist, Jon Stevens who graced the stage and put on an incredible performance.

We sincerely thank the Wings for Life Ball Major Sponsor Candetti Constructions and Supporting Sponsors; MGA Whittles, Sportsmed, Jacob's Creek, Coopers, Great Southern Rail and SeeSaw Advertising for their continued support.

Leanne's heart beats for the bush >

Born in Leigh Creek in South Australia's Far North, Leanne Napier has always felt a connection and admiration for the stunning landscapes and people of the Australian Outback.

“**THE** bush is a beautiful place with amazing people,” says Leanne, a Tasking Coordinator at the RFDS Port Augusta Base for the past 11 years.

“It can be quiet and at times isolated. Even as a child I appreciated how important the RFDS is to people in rural and remote areas – it can be the difference between life and death,” she says.

After moving to Port Augusta to work in the regional hospital, an opportunity to join the RFDS team was presented. Leanne says she ‘pounced’ at the chance.

“I didn’t have to think about it, I took the job straight away. I really wanted to be able to help provide a vital service to the people living, travelling and working in the outback,” she says.

Working a roster to provide round-the-clock coverage, Leanne and her fellow team members receive the emergency calls, plan and assign aircraft and crews to the emergency retrieval, inter-hospital transfer and remote clinic flights from RFDS bases in Adelaide, Alice Springs and Port Augusta.

“Over the years I have witnessed various changes within the organisation, but the best thing that has happened was moving into the new RFDS Port Augusta Base.”

Constructed in 2007, the John Flynn Facility includes the Clifford Peel Aviation Centre and the Alf Traeger Communications Centre, which provides the team of tasking coordinators with state-of-the-art communication equipment.

“I really wanted to be able to help provide a vital service to the people living, travelling and working in the outback.”



Leanne Napier in action at the Alf Traeger Communications Centre at the RFDS Port August Base.

The new facility also enabled the various RFDS operations – health, aviation, engineering, communications and administration – all to be housed under the one roof.

“No longer are the departments segregated. We can operate more efficiently, and the new and upgraded equipment makes our job easier. We have so much more information at our fingertips.”

Professional development and training of Tasking Coordinators has been enhanced by the extension of problem-based learning workshops incorporating the hindsight and experience gained from real-life tasking scenarios.

Part of the RFDS’ on-going commitment to continuous improvement of staff and service delivery, the tasking group analyse scenarios and investigate alternative ways to achieve the operational objectives to ensure the best patient outcomes as efficiently as possible.

“I believe you can never learn too much and the on-going professional development offered by the RFDS has been extremely beneficial to me. I have learned about medical terminology and been involved in mock disasters, just to name a few,” Leanne says.

“I’m proud to be part of such an iconic Australian organisation that assists so many people every year in the outback and in the city,” she says.

“I believe at the end of the day if we are saving a life or providing comfort to someone in pain and suffering, then we are achieving and our jobs are making a difference.”



Image 1: ETSA Contax players Bianca Reddy, Jo Whelan and Lauren Hyde with Leigh Creek students Emily Case, Alkira Wuttke, Casey Jones, Eliza Wuttke, Lena Hage, Stephanie Daws, Amber Stutley, Dylan Isgar and Joel Alcorn. **Image 2:** Leigh Creek students Callum Reynolds and Riley Schimleck with Adelaide Crow's star Brett Burton.

Bush kids 'shooting' for healthy goals >

Outback kids revelled in the rare opportunity to shoot and kick goals with South Australian sporting stars – all while learning important messages on healthy living – at a unique sporting clinic hosted by the Royal Flying Doctor Service (RFDS) Healthy Living Program.

MORE than 150 primary school students from Leigh Creek, Marree and School of the Air, gathered on the Leigh Creek Oval on October 30 to take part in the inaugural RFDS Healthy Living Carnival.

Excited and somewhat curious about the day ahead, children were divided into groups and made their way around the oval moving from station to station, learning about energy in relation to physical activity and food.

Much to the pleasant surprise of the students, special guests and ambassadors of the RFDS Healthy Living Program, Adelaide Crows' footballer Brett Burton and ETSA Contax netball players were among the RFDS leadership group that hosted the day's activities.

"It is important that people understand the principles behind developing a healthy lifestyle, and this program aims at educating people, regardless of their location or age, about how to achieve a healthy life," says Brett Burton.

After the 'students only' morning sessions, adults among the local community were invited to join in the afternoon activities and brush up on their footy skills with Brett Burton and pass a netball and defend with the Contax.

"We are extremely happy with the outcome of the day.

The carnival was about engaging with children and providing them with information about energy balance – how that relates to activity levels and food intake in a fun and exciting environment," says Dr John Setchell, General Manager of Health Services for Central Operations.

Supported by the Li-Ka Shing Foundation, the RFDS Healthy Living Program helps individuals and communities in remote South Australia develop exercise and diet principles that support reductions in illness related diabetes and cardiovascular disease.

It delivers monthly fitness coaching to remote towns, in group and individual settings, and provides classes on these topics, both in schools and via sessions over the Internet to those living on stations across the Outback.

The RFDS Healthy Living Program has been instrumental in the development and on-going support of Outback Community Foodies, where volunteers from remote communities take on a peer education role around healthy eating.

"The RFDS Healthy Living Program has taught us that nutrition and exercise is the key to life. I have comfort knowing that my family now understand how to manage and prevent illness such as diabetes and heart disease," says Colleen Roberts, Marree.

Variety grant to equip new aircraft >

THE Royal Flying Doctor Service (RFDS) has received a \$600,000 grant from Variety SA to help it continue its remote primary health and life-saving efforts for the children of South and Central Australia

The \$600,000 contribution from the children's charity will be used by the RFDS to purchase the essential medical equipment and complete the medical fit-out required to convert a new Pilatus PC-12 aircraft into a flying intensive care unit.

"Variety has always assisted children in rural and remote areas, and what better way to do this than to partner again with the Royal Flying Doctor Service," said Variety SA Chairman, Peter Curtis, at the grant announcement.

"More than 2000 children throughout South Australia and the Northern Territory rely on the RFDS every year," Mr Curtis said.

"Children living in the city also benefit from the RFDS – not just when families travel to the bush, but at least once a fortnight the RFDS will fly a baby or young child from Adelaide to Melbourne for life-saving cardiac surgery," Mr Curtis said.

Like many Adelaide residents, Will and Edwina Chapman, never thought they would call on the 'Flying Doctor'.

Will and Edwina (pregnant with their first child) were visiting Kangaroo Island when Edwina experienced complications with her pregnancy.

Edwina and her unborn child were evacuated back to Adelaide for emergency treatment by a RFDS crew and aircraft – the one medically-equipped in 2002 with Variety funding and bearing the Variety logo.

"Our daughter, Adelaide Grace, is happy and healthy today due

Our daughter, Adelaide Grace, is happy and healthy today due to the fantastic fundraising efforts of Variety SA and the vital work of the Royal Flying Doctor Service.



Will Chapman and daughter Adelaide Grace at the announcement of \$600,000 grant from Variety SA to medically-equip a new Pilatus PC-12 aircraft.

to the fantastic fundraising efforts of Variety SA and the vital work of the Royal Flying Doctor Service," Mr Chapman said.

Inspired by Variety's support of organisations like the RFDS and children in need, the Chapman family decided to take part in this year's SA Variety Bash to help raise much needed funds to support Variety's charitable purposes.

RFDS Central Operations CEO, John Lynch, described Variety's outstanding contribution as a 'golden day' for the children of South Australia.

"We applaud Variety's generosity to the RFDS, and its on-going support of families living in rural and remote communities," Mr Lynch said.

"In fact, this will be the second medical fit-out of a RFDS aircraft sponsored by Variety. In 2002 it granted the funds to medically-equip Foxtrot-Golf-Tango (VH-FGT) – the aircraft that stands behind us today."

Mr Lynch said the next new aircraft was scheduled to arrive in Adelaide in March next year. It would be purchased using a combination of government funding and donations from the community as part of the RFDS' capital-raising program for on-going replacement of aircraft, medical equipment and enhancement of operational facilities.

"The new PC-12 aircraft will replace another that will have served the South Australian community for almost 15 years, and over that time conducted around 15,000 flights," Mr Lynch said.

RFDS Auxiliaries & Support Groups >

ROYAL Flying Doctor Service (RFDS) Auxiliaries and Support Groups are dedicated teams of volunteers in the community who work tirelessly to raise vital funds for the Service – they are the lifeblood of the RFDS.

Throughout the year the 28 groups have orchestrated various fundraising activities including souvenir sales, donations, collection tins, trading tables, raffles, Badge Day, catering, BBQs, film mornings, card day, luncheons, street stalls, concerts, fashion parades and much more.

Congratulations on the fantastic funds raised by these groups for RFDS Central Operations so far this calendar year:

» RFDS Adelaide Auxiliary	\$63,000
» RFDS Clare Support Group	\$5,000
» RFDS Copper Coast & District Support Group	\$31,000
» RFDS Cowell & District Support Group	\$6,300
» RFDS Holdfast Bay Dinner Club	\$12,000
» RFDS In the Riverland	\$9,600
» Millicent & District RFDS Support Group	\$8,500
» Mt Gambier RFDS Support Group	\$40,000
» Naracoorte & District RFDS Support Group	\$25,000
» RFDS Port Augusta Auxiliary	\$85,000
» RFDS Roxby Downs Auxiliary	\$100,000
» RFDS Sunraysia Support Group	\$19,000
» RFDS SYP Support Group	\$19,000
» Tatiara & District RFDS Support Group	\$25,000
» RFDS Whyalla Support Group	\$15,000



Presenting an \$85,000 cheque to RFDS Volunteer Coordinator, Jan Ward, and Port Augusta Base Manager, Phil Moran, are members of the RFDS Port Augusta Auxiliary, Raelene Bolitho, Helen Taylor, Jim Langdon, Nancy Palmer, Stan Hoddinott, Mettie Everett and David Kirchin.

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Roxby Downs community 'raises' the bar >

FOLLOWING another successful year of fundraising, the Roxby RFDS Downs Auxiliary recently presented the Royal Flying Doctor Service (RFDS) with a cheque for \$100,000.

Lead by Auxiliary president Marie McCormack, the 17-member group of volunteers has worked tirelessly over the past year to achieve the remarkable result, \$60,000 of which raised from its recent golf day held in conjunction with the local community.

The annual RFDS Roxby Downs Golf Day & Auction was held on September 19. Seventy-six people took part in the four-ball Ambrose golf tournament, while over 250 people gathered in the shades of the trees to soak up the atmosphere and entertainment.

Following the golf presentations the main auction was under way! With over 90 items up for grabs, there was something for everyone. In fact, two semi-trailers were needed to display and carry the large array of items.

Thank you to everyone who made the day possible, and a special thanks to the individuals and businesses who donated the items for the auction.

Another thriving year for this wonderful group. Well done!

Vale: Stephen Stefani >

STEPHEN John Stefani will be remembered as a true friend and unconditional supporter of the Royal Flying Doctor Service (RFDS).

The passionate and dedicated RFDS supporter died on September 6, aged 44.

"Stephen was a true friend of the RFDS and his commitment to our organisation exemplified the values we hold dearly; Stephen projected this throughout his life," says John Lynch, CEO of RFDS Central Operations.

As a young man in his teenage years, Stephen joined the St Johns Cadets and the Royal Australian Air Force Cadets combining both health and aviation interests which, in hindsight, may suggest why the RFDS was Stephen's charity



Richard Earle, Manager, Landmark Port Augusta, conducts the fundraising auction before the large crowd of bidders and onlookers at the RFDS Roxby Downs Golf Day & Auction.

Following the golf presentations the main auction was under way! With over 90 items up for grabs, there was something for everyone.

of choice and his passion for the rest of his life.

Stephen made selfless contributions to the RFDS, not only in financial terms, but also through his advocacy and pro-bono professional services and at no stage did he ever seek or expect recognition.

"In the journey of life we meet people who stand out because of their commitment and integrity – Stephen was one whom we were privileged to know," Mr Lynch said.

"Thank you Stephen for being you and for giving more than we could ever return. May you rest in peace."

Stephen's wife Lydia is committed to ensuring Stephen's legacy and all his wishes with regards to the RFDS are fulfilled.

RFDS sets new medical 'record' for the bush >



FROM January 2010, the Royal Flying Doctor Service of Australia (RFDS) will commence the use of Electronic Medical Record (EMR) technology within its day-to-day primary health care clinics and tele-health programs in South Australia.

Officially launched by the RFDS in September, the national *electronic Health for Remote Australia (eHRA)* project is set to revolutionise clinical practice by providing RFDS doctors and nurses with access to up-to-the-minute patient medical records while working in the bush.

"Thanks to advancements in broadband and satellite Internet technology, EMRs will enable us to provide our remote clinic patients with the same technological benefits and quality of service received by patients in the city when they visit their local GP and use EMRs as standard practice," says Dr John Setchell, General Manager of Health Services for RFDS Central Operations.

"For example, we can take a blood test from a patient on an outback clinic today and have the results uploaded and available electronically on their individual EMR ready to diagnose and prescribe action to the patient as soon as the next day," Dr Setchell says.

"Ready access to a patient's current

and historical information will enable RFDS doctors and nurses to provide a more 'holistic' and team-based approach to diagnosis and treatment, which is a key element of chronic disease management."

In South Australia alone, RFDS doctors and nurses last year conducted more than 17,000 consultations with people living, working and travelling in rural and remote communities in the State's North and Far West.

These face-to-face consultations were conducted during regular remote health clinic flights from the RFDS Port Augusta Base to remote stations and communities, along with its clinical practice at Marree on the Birdsville Track.

An additional 8,000 'remote' consultations were conducted by telephone from its Port Augusta Base. Under the new system all clinic and tele-health consultations will have EMRs accessible and subsequently updated by RFDS doctors and nurses in real-time.

The RFDS eHRA project has been funded through a \$3 million Clever Networks Grant from the Department of Broadband, Communications and the Digital Economy.

GG visits Port Augusta Base >

ON September 3 the Port Augusta Base received a visit from the national patrons of the Royal Flying Doctor Service (RFDS), Their Excellencies, the Governor-General of the Commonwealth of Australia, Ms Quentin Bryce and Mr Michael Bryce AM AE.

During their visit, the official party enjoyed a tour of the state-of-the art Port Augusta facility and RFDS Senior Pilot, Steve Davis, and Flight Nurse, Megan Johnstone (pictured), guided Their Excellencies through a medically-equipped Pilatus PC-12 aircraft.

The afternoon concluded with a wonderful afternoon tea provided by the RFDS Port Augusta Auxiliary and a chance for RFDS staff and auxiliary members to speak personally with the Governor-General and Mr Bryce.

 In South Australia alone, RFDS doctors and nurses last year conducted more than 17,000 consultations with people living, working and travelling in rural and remote communities in the State's North and Far West. 

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From the Chairman & CEO >

DAVID HILLS
Chairman



JOHN LYNCH
Chief Executive Officer



AS we start making our Christmas plans and get ready to unwind with family and friends we also make time to reflect over the year that was, and plan for the future.

Some of us even go to great lengths to formulate New Year resolutions.

As many of you are aware, in August we did not mail our quarterly AirDoctor Magazine. Instead, we took the opportunity to ask you for your thoughts and feedback about the services we provide and how and when we communicate with you.

The response from this survey was overwhelming and it has provided us with invaluable feedback – including that the majority of you believed the quality of our AirDoctor Magazine was ‘great’ value.

We would like to thank everyone who took the time to complete the survey.

RFDS Central Operations has completed another very successful year with further growth in Health Services and the consolidation of our planning for an amazing 2010.

Our investment in training and education – beyond existing Staff to the future workforce and the health professionals we interact with and the community we serve – has also gained momentum.

The calendar year of 2010 sees our planning for the replacement of five of our Pilatus PC-12 aircraft, commencing in February and continuing every two months until the program is complete.

Our other priority project for 2010 is the redevelopment of both our Alice Springs hangar complex and tourist facility. It is with these projects at the forefront of our planning, that we look forward so positively to the New Year.

We would like to take this opportunity to thank our wonderful, dedicated Staff for their commitment, courage and contribution throughout the year. A special thanks to those staff who will be rostered over the Christmas and New Year period.

It would be remiss of us not to recognise their families who also contribute with their understanding of the time and sacrifices our staff make regularly to provide the ‘Mantle of Safety’.

There is no doubt we are thankful for the staff’s commitment and their families support as the roster often means a Christmas Day and or night without them as we respond to someone else’s needs.

While speaking of this need there are times when celebrations

lead to the incident and it is with this in mind that we appeal to each of you and your loved ones to take care and ensure your festive season is one of fun and one of peace for all.

To our many Volunteers, Sponsors, Donors and Supporters, we say thank you as without your help, we can never achieve our ambitions and provide so much comfort for so many.

Finally to our Government Partners, the Commonwealth, South Australian and the Northern Territory Governments, we say special thanks for allowing us to be the preferred provider of aeromedical services in our area of operation. This is a role we are proud to hold and one that we deliver with humility, efficiency and always our priority being patient outcomes and the communities we serve.

The RFDS has served this land from coast to coast for 81 years and we have done this with outstanding community support.

Our journey has been following Flynn’s dream and we look forward to your company in continuing this journey and providing the Mantle of Safety for many years to come.

We wish you and your families every blessing at this time of great joy and peace, a safe and happy Christmas and healthy and successful New Year and we look forward to your continued company and support in 2010

Merry Christmas and a Happy New Year.

David Hills Chairman & **John Lynch** Chief Executive Officer

OUR COVER: Dianne Wallis and Leanne Napier, members of the RFDS Tasking and Communications team at Port Augusta, who receive emergency calls and assign all aeromedical and remote health clinic flights from RFDS bases at Port Augusta, Adelaide and Alice Springs.

AirDoctor is the official magazine of the Royal Flying Doctor Service of Australia, Central Operations Incorporated.

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Gifts that keep on giving >



Start your Christmas shopping today! By supporting the RFDS through the purchase of cards, gifts and merchandise, you will be helping to assist thousands of families that rely on us to be there...every hour of every day.



1. RFDS 'Tank' Can Cooler

Keep your drinks cold this summer with the rainwater tank can cooler. The distinctive design provides the ultimate grip. **\$12.00 each**



2. 2010 RFDS Central Operations Calendar

The calendar features twelve unique images which capture the heart and soul of the Service. It also includes a map containing all RFDS aviation bases, health facilities and history of the Service.

\$14.50 each



3. RFDS Carabiner Key Ring

Elegant and stylish, the Classic D-shaped Carabiner Key Ring with smart nylon belt has a strong hinge which opens smoothly for attaching to bags, backpacks, belt loops etc. Available in blue.

\$6.50 each



4. RFDS Cap

Protect yourself against the Australian climate with a stylish RFDS unstructured heavy brushed cotton cap. With the adjustable strap, one size fits all!

\$15.00 each



5. RFDS Aluminium Drink Bottle

Solid yet lightweight 600ml aluminium drink bottle. Supplied with hiking lid and carabiner clip, attaches easily to your belt or backpack.

\$12.50 each



6. John Flynn by Ivan Rudolph (soft cover)

Read about the amazing life of John Flynn, founder of the RFDS and one of Australia's greatest folk heroes. **\$29.95 each**



7. Bridge Scorers

Bridge scorer with RFDS logo, contains 50 double sided pages. **\$3.00 each**



8. Nurse Bear, Pilot Bear and Doctor Bear

RFDS bears make great gifts, whether as cuddly companion or just to add to your collection. Height 23cm **\$20.00 each**



9. The Back of Beyond Collection DVD

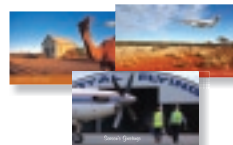
In one historically important collection, this double DVD set celebrates the life and times of Australia's best known outback mail man Tom Kruse MBE. Every fortnight he battled isolation, heat, sand dunes and floods to deliver mail and supplies to the families along the Birdsville Track from Marree to Birdsville.

\$54.95 each



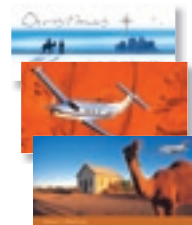
10. RFDS Golf Umbrella

Whether you want to keep the sun off you in summer or stay dry in winter, the RFDS golf umbrella is the ideal solution. It features a full fibreglass shaft, wind safe frame, ultra strong fibreglass ribs and high quality shower-proof nylon fabric **\$39.00 each**



11. RFDS Christmas Card Pack

The pack includes three unique designs of the RFDS, including some breathtaking outback images. **\$5.00** for a pack of 6 (2 cards by 3 different images shown). Christmas message printed within card.



12. Single RFDS Christmas Cards

- a) An illustration of Mary and Joseph on their way to Bethlehem – Christmas message printed within card. **\$1.00 each**
- b) A breathtaking image of RFDS aircraft VH-FDJ in the remote outback – blank inside. **\$1.00 each**
- c) Enriched in colour, this image captures the RFDS flying over the Australian Outback – blank inside **\$1.00 each**

Your order form >

Save time, order your Christmas gifts today!

PRODUCT DESCRIPTION	PRICE	QUANTITY	TOTAL
RFDS "Tank" Can Cooler	\$12.00		
2010 RFDS Central Operations Calendar	\$14.50		
RFDS Carabiner Key Ring – Blue	\$6.50		
RFDS Cap	\$15.00		
RFDS Aluminium Drink Bottle	\$12.50		
"John Flynn" soft cover book	\$29.95		
Bridge Scorers	\$3.00		
RFDS Nurse Bear	\$20.00		
RFDS Pilot Bear	\$20.00		
RFDS Doctor Bear	\$20.00		
Back of Beyond DVD collection	\$54.95		
RFDS Golf Umbrella	\$39.00		
RFDS Christmas card pack	\$5.00		
Single Christmas card – Mary & Joseph	\$1.00		
Single Christmas card – RFDS aircraft	\$1.00		
Single Christmas card – Camel	\$1.00		
		Order Total	
Postage & Handling			
<i>Order value</i>			
\$1 – \$10	\$3.00		
\$11 to \$20	\$6.00		
\$21 to \$50	\$8.00		
Over \$50	\$12.00		
Golf Umbrella	\$13.00 each		
Back of Beyond DVD (includes postage)	nil		
Your Donation (tax deductible over \$2) – <i>Thank you</i>			
		TOTAL	

Please allow up to three weeks for delivery – thank you

All prices are inclusive of GST. All postage prices are for postage within Australia only. Please note that all items will be mailed to your address. If you have any questions, please call 08 8238 3333 during business hours. Thank you for supporting the Royal Flying Doctor Service.

Please check carefully that: the order form is fully completed, including allowance for postage and handling, and your details and payment completed on the back of the form. **Return to:**
Post: Royal Flying Doctor Service – Merchandise PO Box 381
MARLESTON DC SA 5033 or Fax: 08 8234 5640