



ROYAL FLYING DOCTOR SERVICE
OF AUSTRALIA
1928-2008



AirDoctor

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From the Chairman & CEO



DAVID HILLS
Chairman



JOHN LYNCH
Chief Executive Officer

THERE CAN BE no doubt the year is drawing to a close. A short trip through the city stores we see decorations, specials advertised, and in the Adelaide media promotions for the Christmas Pageant.

Christmas is a time for celebration with family and friends, a time to reflect on the year gone, and a time to plan and make those resolutions for the New Year.

Our reflection with you this year is now heavily marked by a continued growth in our development as a health service provider, together with the wonderful celebrations throughout Australia of 80 years since the birth of the RFDS.

We wonder what the Reverend John Flynn, Clifford Peel and Alf Traegar would think about our journey thus far, and whether they truly believed that their dream, vision and plan would not only be alive today but growing and respected by so many.

The 'Mantle of Safety' born and identified in 1928, now provides services that are vital, provided by dedicated staff and for Australia.

Over the past five years, the RFDS has twice been awarded Australia's most trusted charity – a recognition that we treasure. That recognition is not taken for granted and it is important that we build on that trust and respect and with the humility upon which our organisation was established.

Talking of respect, we would like to say thank you to all our staff, board, volunteers, members, government funders, corporate partners, donors and supporters. Without your strong support and encouragement we would not be what we are today.

To our staff in particular, we would like to express a special acknowledgement, together with their families who share the sacrifice of time without their family members as we deliver the 24 hour, seven days per week availability and service.

The very fact that our staff have chosen the careers they have, which in essence is to serve the needs of others, says much about them. Then of course, there is the reality that patient care and service provision can't stop because it is Christmas.

On behalf of all, we would like to say thank you in advance to those staff who will be rostered on over the Christmas and New Year period. Whatever time you do get to spend with family and friends, enjoy it to the hilt as you have earned it.

Finally to each and every one of you, please enjoy a safe and happy Christmas, and we hope as one that 2009 brings with it relief from the drought, the current economic situation and peace for each and every one of us.

Merry Christmas and a Happy New Year.

David Hills & John Lynch

OUR COVER: Nikki Stafford, Robyn Annear, Chris Annear, Hugh Annear and Jack Annear at the Sunday Mail City-Bay Fun Run on September 21.

AirDoctor is the official magazine of the Royal Flying Doctor Service of Australia, Central Operations Incorporated.

Street Address: 71 Henley Beach Road, Mile End 5031, South Australia

Postal Address: PO Box 381, Marlestone DC 5033, South Australia

Phone: 08 8238 3333

Email: enquiries@flyingdoctor.net

Fax: 08 8234 5640

Website: www.flyingdoctor.net/central



Acclaimed stage show to benefit the 'Doctor'

THE GILBERT & SULLIVAN SOCIETY'S critically-acclaimed production of *Les Misérables* is being re-staged in Adelaide during January 2009 – with proceeds of a special charity performance to benefit the Royal Flying Doctor Service (RFDS).

A winner of three Curtain Call Awards, this production of the perennially popular stage musical extravaganza is returning for a one-week season (January 27 to February 1) by sheer public demand following its sell-out season earlier this year.

Each performance was celebrated with a standing ovation, and the production received the 'thumbs up' from arts critics.

Adelaide's *The Advertiser* newspaper rated the principal cast as "outstanding" and the male ensemble as "the most impressive on the Adelaide stage in years", while website Australian Stage Online said: "the G&S Society has excelled itself in this splendid production".

Les Misérables

DON'T MISS OUT! Secure your tickets today by calling the Gilbert & Sullivan Society (08) 8447 7239 and help keep the Flying Doctor flying.

And in a coup for the RFDS, the Gilbert & Sullivan Society has nominated the Friday night performance (30 January 2009) as a Gala Charity Performance at the Scott Theatre with net proceeds to benefit the RFDS.

"The Gilbert & Sullivan Society has excelled itself in this splendid production and the RFDS is thrilled to be the chosen charity for the gala performance – it is truly a terrific gesture," says Charlie Paterson, RFDS General Manager of Marketing & Public Relations.

"With the same cast, same crew, refreshed and revitalised, the next season is sure to be another sell-out success."

Don't miss your opportunity to see this extraordinary stage production. Tickets (\$65 each) to the Friday night Gala Charity Performance can be purchased from the Gilbert & Sullivan Society.

Ambassador keen to bust urban myths



One of Adelaide's most recognised and admired media identities, Kelly Nestor, has enthusiastically taken up a role as an ambassador for the Royal Flying Doctor Service.

NESTLED BACK IN South Australia as Channel 9's prime time news presenter, Kelly Nestor has worked in every mainland state and territory of Australia, for international newsgathering agencies in London and for US cable giant ESPN during her 20 years in journalism.

Throughout her successful career, she has won numerous state news and sports journalism awards, including best on screen personality and best newsreader.

Kelly enjoys the city living, but is still a country girl at heart. When you ask her where she is from, she proudly claims: "I am a Broken Hill Girl, of course".

Born and raised in the bush, Kelly has developed a strong connection and undeniable respect for the RFDS.

"At school we went on excursions to the RFDS, and when I became a reporter for GTS/BKN based out of Broken Hill, I regularly reported on the RFDS. In fact, I have spent half my life bringing the stories of people that have had their lives saved by the RFDS to the general public," Kelly says.

A Broken Hill boy himself, CEO of RFDS Central Operations, John Lynch, has watched Kelly grow into an amazing young woman.

"With Kelly's passion for the organisation and being a dominant figure in the media, I could not think of anyone better to represent our organisation," John says.

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Kelly is very excited about her new role as a RFDS ambassador and takes it very seriously.

"I believe if you don't have a passion about something, then why be involved? I am extremely passionate about the RFDS and, like Broken Hill, the RFDS has been very influential in my life, they are part of my identity," she says.

As an ambassador, Kelly is helping to deliver RFDS key messages to the general public, particularly in the metropolitan area where awareness and understanding of the needs and services of the RFDS are lower than in rural Australia.

"I have continually been amazed at how many people still think the RFDS is a service only used by people living in the country," she says. In fact, one in twenty patients now transferred from one hospital to another by the RFDS live in Adelaide or its urban fringe.

"Another urban myth is that the RFDS is entirely funded by governments and I need to help change this perception. The RFDS relies on fundraising, corporate and personal donations from the community to purchase and medically-equip its aircraft – at a cost of around \$6 million each," she says.

Kelly has already successfully conducted her first role as ambassador, taking on the master of ceremonies duties at this year's RFDS Wings for Life Ball in June, and will be increasing her participation in promotional activities within and outside Channel 9 into the future.

"I am proud to be an ambassador and will do whatever I can to promote and uphold all the standards of the RFDS that Australian people have come to expect," Kelly says.

"The RFDS is an Australian icon that is relevant to all Australians. It is up to us, the Australian public, to help keep the 'Flying Doctor' flying!"

Wilpena tickets on sale November 10

IT'S NOT TOO long to wait now – tickets to the much anticipated Wilpena Under the Stars 2009 will go on sale on November 10.

Previous events have sold out within weeks and this year is expected to be no different based on unprecedented interest received for the 14th annual event to be held on Saturday, 21 February 2009.

A signature RFDS event and highlight to the South Australian social calendar, Wilpena Under the Stars offers a truly unique black tie evening of wining, dining and dancing in the magical surrounds of the Flinders Ranges National Park.

After watching the sun set over the picturesque Wilpena Pound, followed by a kaleidoscope of stars, guests will indulge in a sumptuous three-course meal complemented by the superb Jacobs Creek Reserve range of wines and quenching ales from our friends at Coopers Brewery.

Add to that the outstanding entertainment and broad array of live music by Adelaide band Acoustic Juice, and you have the winning formula for a truly memorable event.

So dust off your dinner suit and best dress and start planning your table today!

An event such as Wilpena Under the Stars can only be staged with the help of our generous sponsors, supporters, community groups and volunteers. We extend our sincere thanks to these organisations and individuals, in particular our major sponsors Babcock & Brown Power, Heathgate Resources and Lucas Earthmovers, and supporting sponsors OZ Minerals, Jacob's Creek, Coopers Brewery, SA National Parks & Wildlife, Australian Industrial Rentals, Indian Pacific, Deep Blue Water Communication and Channel 9.

Remember that accommodation will be tight, so we recommend you act promptly and make arrangements now with local hotels, caravan parks and campgrounds. A shuttle bus service will run to and from the event at a cost of \$5 return and servicing Hawker and Rawnsley Park Station.

Wilpena
2009 UNDER the STARS

ROYAL FLYING DOCTOR SERVICE
OF AUSTRALIA

SATURDAY, 21 FEBRUARY 2009 6.30PM-1.00AM
WILPENA POUND, FLINDERS RANGES NATIONAL PARK
\$150 per person STRICTLY BLACK TIE

Under a kaleidoscope of stars enjoy an evening of fine wines, sumptuous food and dancing with the Royal Flying Doctor Service in the magical surrounds of the Flinders Ranges.

CALL THE ROYAL FLYING DOCTOR SERVICE TO PURCHASE YOUR TICKETS ON (08) 8238 3333

MAJOR SPONSORS: LUCAS, BABCOCK & BROWN POWER, HEATHGATE, OZ, AUSTRALIAN INDUSTRIAL RENTALS, INDIAN PACIFIC, DEEP BLUE WATER COMMUNICATION, CHANNEL 9, SA NATIONAL PARKS & WILDLIFE, JACOBS CREEK, COOPERS BREWERY, ACUSTIC JUICE.

SUPPORTING SPONSORS: [Logos for various supporting sponsors]

Secure your tickets for Wilpena Under the Stars 2009 by calling the RFDS on 08 8238 3333.

MAJOR SPONSORS



Aviation in motion: where it all began

In our final part of a historical series to celebrate the 80th Anniversary of the Royal Flying Doctor Service (RFDS), we track the evolution of RFDS aircraft and how the idea of a young medical student helped shape the course of history.

REVEREND JOHN FLYNN was the visionary for a ‘Mantle of Safety’ across Inland Australia, but the inspiration of using aircraft as a means of transport for doctors was that of Lieutenant Clifford Peel.

Born in 1894 in Victoria, Peel interrupted his medical studies to join the Australian Flying Corps in 1917 to serve his country in World War I.

Whilst learning to fly, Peel heard of Flynn’s vision and its challenges and wrote to him from the boat on his way to the war raging in France.

In his letter, Peel suggested aviation was the solution to overcoming distance and isolation of the Outback. In particular, he saw “a missionary doctor administering to the needs of the men and women scattered between Wyndham and Cloncurry, Darwin and Marree”.

Peel outlined the costs of adopting aircraft for the Australian Inland Mission’s medical work, the speed and distances the early planes flew, and the support facilities needed.

Flynn was immediately impressed by the concept and published Peel’s ideas in the Presbyterian Church’s *Inlander* magazine.

Flynn discussed Peel’s concept further with Hudson Fysh, the founder of QANTAS, and on 15 May 1928 the first flight of the ‘Flying Doctor’ took place from Cloncurry to Julia Creek in western Queensland.

The flight was conducted using a De Havilland DH50 – a single-

engine, timber and fabric cabin bi-plane, capable of carrying the pilot and four passengers at a speed of 130 kilometres per hour.

Leased from QANTAS at a cost of two shillings per mile flown, the aeroplane was dubbed “Victory” and the first doctor appointed was Dr Kenyon St Vincent Welch and the pilot was Arthur Affleck.

Unfortunately, Peel did not live to see the enormous impact his idea would make – he died in action flying over German lines on the Western Front shortly before the war ended in 1918.

The RFDS initially used contractors, first QANTAS and then Australian National Airlines, to provide aircraft, pilots and servicing. In the 1930s and 1940s the RFDS sections leased predominately British aircraft, mostly De Havilland types: the DH50, DH83 Fox Moth, The DH84 Dragon, the DH104 Dove and the Australian Built DHA (marks I, II and III) Drover.

Later, the sections selected American aircraft: the Beechcraft Baron, Travelair, Queen Air and Duke; the Cessna 180, 182 and 421B; the Piper Cherokee, Chieftain and Navajo.

It was not until the 1960s that the RFDS began to purchase aircraft and employ their own pilots and engineers, with each section making their own determinations about when acquisitions should take place.

In the mid-1980s the RFDS purchased the Beechcraft King Air 200C and C90 aircraft. With the introduction of twin-engine King Air

De Havilland DH50A



De Havilland DH83 Fox Moth



Beechcraft King Air



ABOVE: Piper Navajo BELOW: Piper Chieftain



B200C, the RFDS was able to capitalise on the advantages of turbo-prop aircraft.

Speed, pressurisation, the ability to fly above turbulence and travel longer distances, larger cabins and integrated medical equipment have greatly improved the level of medical care.

RFDS Central Operations was the first to choose the Pilatus PC-12 aircraft to replace its ageing fleet of Piper Chieftains in the mid-1990s as part of its commitment to the comfort and safety of patients and crews.

The Swiss-made Pilatus PC-12 is one of the most advanced single-engine, turbo-prop aircraft in the world. It flies up to 30,000 feet and 500 kilometres per hour, and has excellent short-field performance enabling it to land on and take off from even the most demanding of bush airstrips.

To accommodate the specific needs of the RFDS, Pilatus designed all PC-12s to include a large cargo door at the rear of the fuselage to improve access and enable the operation of electronic stretchers-loaders. The spacious aircraft also fits two stretchers and three seats.

"Pressurisation means you can fly above 10,000 feet, which provides a smoother ride for those sick or injured. The old Chieftains and Barons were not pressurised, and in summer there is plenty of turbulence," says RFDS Central Operations' Aviation & Operations

Pilatus PC-P12



General Manager, Barrie Hocking.

"Navigational aids such as GPS tracking and collision-avoidance systems, and other aircraft improvements allow extremely safe all-weather and night flying, making it easier to reach the more remote areas," he says.

"The older planes did not have the level of protection that new generation aircraft have. The PC-12 aircraft have ground proximity warnings and collision avoidance equipment for added safety."

Today, the RFDS Central Operations' fleet of 11 aircraft are all Pilatus PC-12s.

Jack's back on a race for his life



Jack Annear and his mother Robyn with RFDS flight nurses Wendy Gordon and Rosemary Moyle and pilot Steve Gore prior to one of his return flights to Mt Gambier in April this year.

LESS THAN 12 MONTHS after a freak car accident left him with a 10 percent chance of survival, at best, Jack Annear – proud and tired – crossed the finish line to complete his first Sunday Mail City-Bay Fun Run.

In the process, this remarkable 19-year-old Mt Gambier man raised over \$15,750 for the Royal Flying Doctor Service (RFDS) along the way, with the support of his loving family and generosity of his local community.

“The response has been overwhelming, and the support from Bob Koop and the Mt Gambier RFDS Auxiliary along the way has been fantastic,” Jack says.

On 17 November last year, Jack was involved in a horrific two-vehicle accident on the outskirts of Mount Gambier. Tragically, three of his mates died in the accident, while Jack was critically injured. In a coma for two weeks, he suffered a broken pelvis, a fractured right arm, a ruptured liver, a badly damaged bladder and internal bleeding.

Those aware of his courage knew he would not give up without a fight – and a fight it has been. With his sheer determination and positive attitude he has defied all odds and, remarkably, also returned to work in early September.

Including his initial emergency retrieval to Royal Adelaide Hospital,

the RFDS has transferred Jack to and from Adelaide on five occasions for subsequent surgery, treatment and rehabilitation.

“The RFDS saved my life and has played a major part in my recovery, so my family and I decided to run for the RFDS in the Sunday Mail City-Bay Fun Run as a way of saying thank you. Without the airlift to Adelaide, I wouldn’t be here today,” Jack says.

Along with his girlfriend Nikki, Jack, who just five months earlier could only walk with the aid of crutches, took on the enormous challenge of walking the six-kilometre leg of the fun run held in Adelaide on September 21.

In fact, the entire Annear family (father Chris, mother Robyn and brother Hugh) participated in the popular fun run in support of Jack and to raise awareness of the RFDS.

Striding down Adelaide’s Anzac Highway to Glenelg with more than 25,000 other runners, the Annear family and RFDS staff and supporters proudly stood out in their “I’m keeping the Flying Doctor flying” t-shirts.

If you wish to take part in the 2009 Sunday Mail City-Bay Fun Run to help raise awareness for the RFDS, please call Crystel Casey on 08 8238 3340 to register your interest.

June ‘flies’ flag for RFDS in Maree



June Andrew has almost single-handedly managed the Marree Health Service for the past 25 years. (Image courtesy *Notebook Magazine*)

TRAVELLERS AND THE COMMUNITY of the famous Birdsville Track already share a rich history with the RFDS, but a new chapter has started to unfold since the ‘Flying Doctor’ became a permanent resident of Maree two years ago.

And who better to be the face of the Service on ‘The Track’ itself than local identity and clinical nurse, June Andrew, who has been the sole full-time health provider in Maree for the past 25 years.

In fact (according to local folklore), June has been the town’s doctor, nurse, ambulance driver and dentist – even the town vet – in her long-standing role as resident registered nurse at the Marree Health Service.

“I had initially planned to stay in Maree for about five years – I guess I’ve stayed a bit longer. I love it here,” June says.

Operated by the RFDS since 2006, the Marree Health Service provides a registered nurse outpatient service, home visiting service, referral service, short stay facility and a 24-hour medical consultation service.

Her transition from the Royal District Nurse Service to the RFDS has

been very smooth due to June’s commitment, professionalism and dedication to her local community.

With the RFDS providing regular primary healthcare clinics and aeromedical emergency evacuations in Maree, June was no stranger to its staff and crews. In fact, she liaised with the organisation on a regular basis and already felt part of the RFDS ‘family’.

“It’s interesting, it’s never the same and you get to meet a large variety of people. I can’t see myself doing anything else,” June says.

With a pre-existing strong presence in the area, the community was thrilled to have the RFDS as a permanent fixture in the town.

“The RFDS has a great understanding of the location and its people, and the community is very familiar with, and grateful for the RFDS – it really is a move forward,” she says.

The RFDS provides a lifeline to those who live, work and travel throughout Australia. One of six primary health facilities and 21 aviation bases operated by the Service across the country, the Marree Health Service last year treated more than 2800 patients and conducted 420 telehealth consultations.

The Marree Health Service also provides a platform to promote and deliver other RFDS health and education programs, such as the RFDS Healthy Living Program.

Supported by the Li-Ka Shing Foundation, the Healthy Living Program aims to help individuals and communities throughout remote South Australia develop healthy living principles, support reductions in illness relating to low exercise levels and poor diet, whilst also providing regular access to important health education.

“

It’s interesting, it’s never the same and you get to meet a large variety of people. I can’t see myself doing anything else.

”

Auxiliaries & Support Groups

We wish to extend our sincere thanks to all our Auxiliaries and Support Groups for their dedication and generosity in helping to raise the funds to purchase and medically-equip our next PC-12 aircraft.



Slim Connor performing at the Bungaree Station Music Concert in August.

NARACOORTE & DISTRICT RFDS SUPPORT GROUP

This energetic group has been raising funds for the RFDS throughout the past year from running a wood raffle, Badge Day, a jazz night, event catering, collection tins and donations. The total raised for the year was \$25,000 and the cheque was presented to the RFDS' Jan Ward at its AGM in August. Another fantastic and productive year from this group.

MILLICENT & DISTRICT RFDS SUPPORT GROUP

The Millicent & District Support Group raised \$4000 for the RFDS via a successful trivia night, Badge Day, raffles, Ada's Jams and preserves, collection tins, donations and an open garden day hosted by Christine & Wayne Gurney. A great effort by this dedicated Support Group.

RFDS BUNGAREE STATION SUPPORT GROUP

This new group held its first fundraiser in August, a country music concert at the Bungaree Station Woolshed. Musicians and artists who generously donated their time

to perform included Cross Country, Tiffney Stroh, Compact Country Band, Guido Davis, Slim Connor, Chooka Williams, Cobby Bob, Kristal Collins, Lee Brocky & Outback Overdrive, the Limestone Balladeers and Bluebush – and when there was no live performances, DJ JJ kept the music flowing! A special 'thank you' to George and Sal Hawker, Bungaree Proprietors, for their generous support of this well organised event.

RFDS SUNRAYSIA SUPPORT GROUP

The annual Breakfast Cruise on the PS Mundoo was held on 10 September 2008. At the sold out event, guests participated in continuous raffles, with many kindly donated prizes given away. The raffle even encouraged some friendly competition between tables to see who could win the most prizes. President Graham Gugger, was presented with a cheque from Ray Pender (on behalf of the Australia New Zealand Winery Engineers Association) for \$6,000, and another cheque from Ray Barraclough (on behalf of the Merbein Lions Club) for \$1,000. Another very successful fundraiser by this committed Support Group.

RFDS ROXBY DOWNS AUXILIARY

Locals and guests gathered at the Roxby Downs Golf Course on September 20 for its annual Charity Golf Day and Giant Auction, with all funds raised donated to the RFDS.

Teeing off at 9:00 am, with glorious weather, golfing enthusiasts made their way around the course while others socialised on the sidelines.

Following the round of golf was the Giant Auction. Manager of Landmark Port Augusta, Richard Earle, was the guest auctioneer for the day and with two trucks full of auction items, he swung the hammer. The diverse array of items were kindly donated by local businesses and suppliers.

The RFDS Roxby Downs Auxiliary raised \$48,000 on the day, and president Marie McCormack presented an amazing \$100,000 cheque to RFDS Volunteer Coordinator Jan Ward – another very successful year of endless fundraising.

The night ended with a BBQ tea followed by a superb fireworks display, kindly donated by long-time RFDS supporters Ken and Val Lamb.

Upcoming Events

Please support the following fundraising events being hosted by Royal Flying Doctor Service Auxiliaries, Support Groups and Volunteers.

ADELAIDE – Inaugural World Tennis Challenge

Wednesday, 14 January 2009
– Memorial Drive, Adelaide.

Enjoy a fully catered barbeque dinner with complimentary beer, wine and soft drink, followed by an evening of tennis greats battling it out in the court, including Pat Cash, Mark Phillippoussis, Henri Leconte, Gael Monfils, Mats Wilander and Thomas Johanson. 'Early Bird' ticket offer closes 15 December 2008.

Contact: Rosemary Turner (08) 8369 1951.

MILDURA – BBQ & Sausage Sizzle

Sunday, 30 November 2008 – Bunnings, Mildura

Contact: Graham Gugger (03) 5023 5338.

ADELAIDE – Les Miserable Gala Charity Performance

Friday, 30 January 2009
– Scott Theatre, Adelaide.

The Gilbert & Sullivan Society's critically-acclaimed production of Les Miserables returns for a one-week season due to popular demand, with net proceeds of a special charity performance to benefit the RFDS.

Contact: Gilbert & Sullivan Society on (08) 8447 7239.

FLINDERS RANGES – Wilpena Under the Stars 2009

Saturday, 21 February 2009 – Wilpena Pound

Enjoy a truly unique black tie evening of wining, dining and dancing under a kaleidoscope of stars in the Flinders Ranges National Park.

Contact: RFDS (08) 8238 3333.

Awards nights for SA 'great' regions

THE SA GREAT Regional Awards recognise and celebrate those individuals, businesses, organisations and communities who have made a significant contribution to the pride of regional SA. The awards span across eight regions, with an end of the year awards ceremony held in each region:

Adelaide Hills – Dec 3, Auchendarroch House, Mount Barker

Barossa & Light – Dec 10, Chateau Tanunda, Tanunda

Eyre Peninsula – Nov 13, Port Lincoln Hotel Fleurieu/Kangaroo Island – Nov 27, South Lakes Golf Club, Goolwa

Flinders / Outback – Nov 19, Standpipe Hotel, Port Augusta

Limestone Coast – Nov 17, Naracoorte Town Hall

Mid North / Yorke Peninsula / Southern Flinders – Dec 5, Balaklava Town Hall Riverland/Murraylands – Nov 26, Chaffey Theatre, Renmark

To purchase tickets, please call SA Great on (08) 8211 8111.

Your free ticket* on The Ghan or Indian Pacific

Great Southern Rail as friends of the RFDS would like to offer their supporters, for a limited time on selected services, the opportunity to purchase one Gold Service ticket on The Ghan or Indian Pacific and you'll receive another one free! *^ Don't miss out on this exclusive offer, call Great Southern Rail direct on 1800 888 417



THE GHAN	\$ Per Person One Way		
	Adult	Pens.#	CSHC#
Gold Service	1980	1375	1375
Adelaide-Darwin or v.v.	1025	711	711
Adelaide-Alice Springs or v.v.	1025	711	711
Alice Springs-Darwin or v.v.	1025	711	711

INDIAN PACIFIC	\$ Per Person One Way		
	Adult	Pens.#	CSHC#
Gold Service	1950	1445	1445
Sydney-Perth or v.v.	1405	970	970
Adelaide-Perth or v.v.	695	533	533
Sydney-Adelaide or v.v.	695	533	533



*Conditions: ^For new bookings to 1 February 2009. For travel up to 31 March 2009. All Fares include a Fuel Price Surcharge. This Free Fare discount offer does not apply to the Fuel Price Surcharge. This discount will only apply to the original fare value exclusive of the Fuel Price Surcharge. Not available in conjunction with any other offer, except 'Take your car from \$99' offer. Subject to availability at the time of booking. Offer not available for Deluxe Cabin, Platinum Service or 'Private Carriages'. Available only when 2 people travel. Pay the higher of two fares. For intercapital travel only. Offer for Indian Pacific and The Ghan travel in Gold Service only. #To receive concessional travel fares, Great Southern Rail is required to confirm your eligibility for the concession electronically with Centrelink. If you do not want this to happen you will need to contact Centrelink or the Department of Veterans Affairs (DVA) to obtain a Pension Concession Letter as proof of your eligibility for the concession and provide this directly to Great Southern Rail before the concession can be given. Fares quoted in Australian Dollars. Prices are subject to change with out notice. For general terms and conditions please visit www.gsr.com.au. Offers can only be booked direct with Great Southern Rail on 1800 888 417.



Christmas gifts that keep on giving

Christmas is a special time for giving. By purchasing your gifts from the RFDS Christmas catalogue, you will be helping to assist thousands of families that rely on us to be there... every hour of every day.



1. RFDS ALUMINUM DRINK BOTTLE

Solid yet lightweight 600ml aluminum drink bottle. Supplied with hiking lid and carabineer clip, attaches easily to your belt or backpack.

\$12.50 each



2. RFDS THERMOS FLASK

This modern stainless steel thermos flask is ideal for keeping your drinks or soup hot whilst traveling, camping or on a cold day outdoors. **\$29.95 each**



3. RFDS CHRISTMAS CARD PACK

The pack includes three unique designs – the dove of peace, dancing Christmas trees and colourful baubles. Christmas messages are contained within each card. **\$6.00 for a pack of 6 (2 cards by 3 different images shown)**

4. SINGLE RFDS CHRISTMAS CARDS

a) An illustration of Mary and Joseph on their way to Bethlehem – Christmas message contained within card. **\$1.00 each**

b) A breathtaking image of RFDS aircraft VH-FDJ in the remote outback – blank inside for your own message or tailored corporate greeting.

\$1.00 each



5. RFDS PEN

This stylish concorde ballpoint pen is the ideal gift. It features a distinct grip and curved body. Available in red, orange, blue and black. **\$6.00 each**



6. THE BACK OF BEYOND COLLECTION DVD

In one historically important collection, this double DVD set celebrates the life and times of Australia's best known outback mail man Tom Kruse MBE. Every fortnight he battled isolation, heat, sand dunes and floods to deliver mail and supplies to the families along the Birdsville Track from Marree to Birdsville. Produced to coincide with the 50th anniversary of the release of The Back of Beyond, this collection offers three hours of digitally re-mastered footage, including extra photos and documentary programs. **\$54.95 each**



7. RFDS 'TANK' CAN COOLER

Keep your drinks cold this summer with the rainwater tank can cooler. The distinctive corrugated design provides the ultimate grip. **\$12.00 each**



8. RFDS CAP

Protect yourself against the Australian climate with a stylish RFDS peak cap. With the adjustable strap, one size fits all! **\$20.00 each (in stone only)**



9. 2009 RFDS CALENDAR

The calendar features twelve unique and diverse images of amazing Australian landscapes taken by renowned photographer Richard Woldendorp. It also features a map containing all RFDS aviation bases, health facilities and history of the Service. **\$12.00 each**

Your details

Your details (items and receipts will be delivered to the nominated address below).
Please allow up to three weeks for delivery – thank you.

Title _____

First name _____

Surname _____

D.O.B. (optional) _____

Address _____

State _____ Postcode _____

Daytime telephone (____) _____

Email _____

Method of Payment

Cheque/money order enclosed and made payable to RFDS Central Operations Inc

Visa Bankcard Mastercard Diners AMEX

Card number _____

Cardholder's name _____

Signature _____

Expiry ____ / ____

CVV Card Security number: _____

CVV is an anti-fraud security feature to help verify that you are in possession of your credit card. For Visa/Mastercard, the three-digit CVV number is printed on the signature panel on the back of the card immediately after the card's account number. For American Express, the four-digit CVV number is printed on the front of the card above the card account number.

- Please send me information about signing up to regular giving
- Please send me information about including a gift to the RFDS in my will
- I have included the RFDS in my will

Please check carefully that all order form and payment details are complete, and tear off this coupon and return by:

POST

RFDS Central Operations Inc.
PO Box 381
Marleston DC SA 5033

FAX

08 8234 5640

Your personal details are handled with complete confidentiality in line with RFDS Central Operations Inc Privacy Policy.

Your order form

ITEM	PRODUCT DESCRIPTION	PRICE	QUANTITY	TOTAL
1	RFDS Drink Bottle	\$12.50		
2	RFDS Thermos Flask	\$29.95		
3	RFDS Christmas Card Pack	\$6.00		
4a	Single Christmas Card – Mary & Joseph	\$1.00		
4b	Single Christmas Card – RFDS	\$1.00		
5	RFDS Pen	\$6.00		
6	Back of Beyond DVD	\$54.95		
7	RFDS Can Cooler	\$12.00		
8	RFDS Cap	\$20.00		
9	2009 RFDS Calendar	\$12.00		
	POSTAGE & HANDLING	\$9.90		
	Or, if you are ordering cards only:			
	1–6 cards	\$1.10		
	7–50 cards	\$5.50		
	50+ cards	\$7.50		
	Your donation (tax deductible over \$2)	Thank you		
			TOTAL	

All prices are inclusive of GST. All postage prices are for postage within Australia only. Please note that all items will be mailed to your address provided overleaf.

If you have any questions, please call 08 8238 3333 during business hours. Thank you for supporting the Royal Flying Doctor Service.

Please allow up to three weeks for delivery – thank you.